

2017年6月21日 南港島綫列車事故 Faulty Train Incident on South Island Line on 21 June 2017

2017年7月24日

南港島綫服務 South Island Line Services



金鐘站<>黄竹坑站 - 15分鐘一班 海怡半島站<>黄竹坑站 - 6分鐘一班



資訊發放 Information Transmission

時間 Time	渠通 Method
上午 7:25	列車供電系統出現故障而暫停運作 A SIL train stopped inside the tunnel due to malfunction of trainborne power system
上午 7:27/7:28	透過車站和車廂廣播通知乘客 Inform passengers by in station & on-train broadcast
上午 7:32	透過 Traffic News /港鐵網頁/傳媒通報 Inform the public by Traffic News/ MTR Webpage/Media
上午 7:34	通知運輸署 Inform Transport Department
上午 7:48	發出「黄色警報」通報運輸署 Issue "Amber Alert", inform TD
期間	透過車站和車廂廣播、車站内資訊顯示屏更新乘客最新列車服務資訊 Update passengers by in station & on-train broadcast and digital information panels in stations
	再於「Traffic News」及透過傳媒更新最新列車服務資訊 Update the latest information through "Traffic News" & Media
上午 8:20	於「Traffic News」及透過傳媒通知南港島綫列車服務回 復正常 Inform the public about the resumption of SIL Train Service through "Traffic News" & Media











透過車站及車廂 廣播通知乘客

▲ 南港島綫額外行車時間

此訊息發放時間: 2017-06-21 07:32

南港島綫列車預計需要額外行車時間,請為行程預留充裕時間。我們會盡快提供進一步消息。

▲ Extra Travelling Time on the South Island Line

This message issued: 2017-06-21 07:32

Extra travelling time can be expected on the South Island Line. Please allow more time for travel. More details to follow.

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港鐵免費接駁巴士 Free MTR Shuttle Bus



- ➤ 行走約50班巴士車程 About 50 bus trips were arranged
- ➤ 接載超過1,100名乘客 Over 1,100 passengers were carried





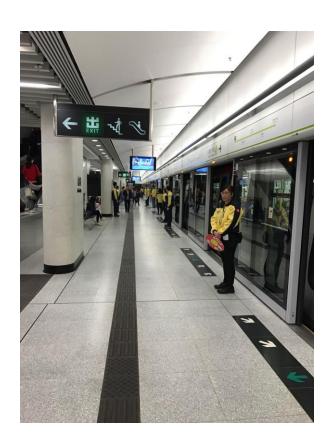


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即時事故處理 Immediate Actions

車站及車廂廣播 Station & on- train broadcast 加派車站助理 Deployment of additional staff members

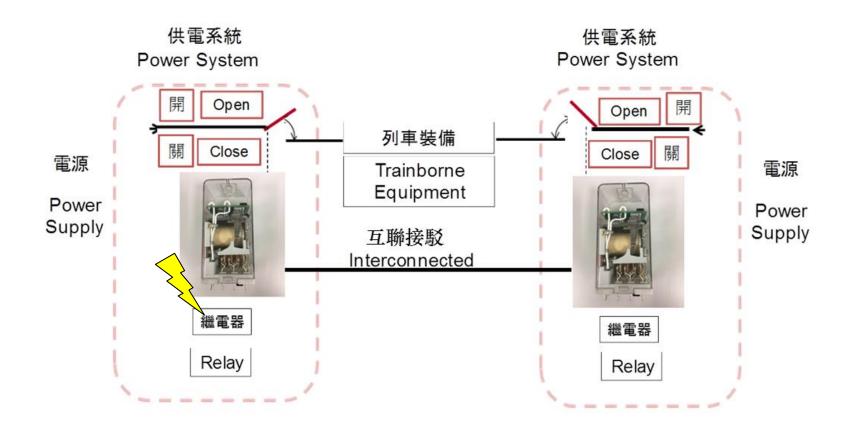








事故原因 Cause of Incident

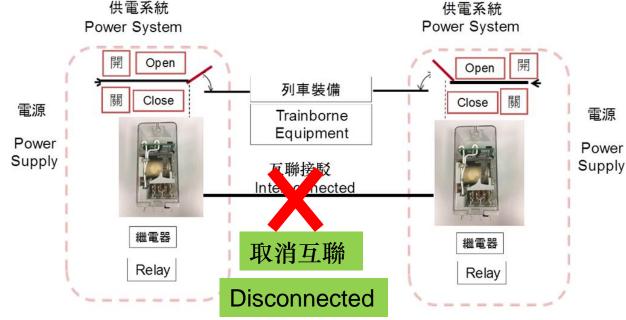


設於第一卡車的繼電器出現短路故障 Short Circuit of the relay installed at the first train compartment



跟進措施 Follow-up Actions

- ➤ 改善所有南港島綫列車的電路走線,取消兩組繼電器的互聯安排 Circuit of the SIL trains is improved, by the removal of interconnection of both relays
- ➤ 一個繼電器只會接駁一組供電系統
 One relay would only connect to one power system



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繼電器 Relay

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