

2004 – 2007 YTM District Council Meeting

**Christian Action
Presentation on Integrated Service Centre for
Ethnic Minorities
(Yau Tsim Mong)**

Project Background

1. According to the 2001 Population Census, there are 282,020 residents living in Yau Tsim Mong district, of which 12,962 residents are ethnic minorities. In these EM groups, 4,247 are Nepalese and 1,452 are Pakistani; comprising 44% of the total EM population in this district. The projected population in Yau Tsim Mong District in 2005 is 294,700, an increase of 4% between 2001 and 2005.
2. Since the nineties, Christian Action has started different projects to enrich the quality of life and employment rights of ethnic minorities in Hong Kong (see Annex 1).
3. With the sponsorship from Home Affairs Bureau, Christian Action launched a 2 year community development project -- Integrated Service Centre for Ethnic Minorities (Yau Tsim Mong) since mid November 2005. A 7-member multi-ethnic service team will deliver the core services at two-accessible venues in Jordan area, they are:

Main Service Centre

Address: 4/Floor, Lee Kong Building, No. 115 Woo Sung Street, Jordan, Kowloon

Opening Hour: 12 sessions a week, Monday closed.

Support and Administrative Centre

Address: Room 2, G/Floor, No. 2 Jordan Road, Kowloon

Opening Hour: 5 sessions a week, Monday to Friday.

Project Goal and Target

4. Address the major life needs of the ethnic minorities and optimize their opportunities for smooth integration into the Hong Kong community. This not only fosters the formulation of a multi-cultural harmonious society in Hong Kong, but also promotes the value of cross-cultural integration and mutual understanding.
5. The service target covers all ethnic minorities residing in Yau Tsim Mong District with special concern to the Nepalese and Pakistani communities. The project aims at serving not less than 2,000 individuals via various programme and outreaching contacts within the two-year project period.

Strategy and Intervention

6. Community development approach is chosen as the major delivery strategy. Work tactics include door to door home visits, mobile information exhibition, agency visits, interpretation services, employment support, social and education programmes.
7. Collaborations and liaisons with different ethnic community organizations and community groups, aiming to build up a mutual support network.
8. Partnership programme and collaborative projects between ethnic minority groups and the mainstream community, would help to better equip themselves for integration into our society, and to enhance their sense of belonging in Hong Kong.

Project Objectives & Service Scope

9. The project carries six main objectives:

- To provide a wealth of information to the ethnic minorities, covering areas of employment, education, housing, legal and social services;
- To enhance the ethnic minorities' employability in the job market;
- To facilitate social adjustment and social integration among ethnic minority residents and locals;
- To empower the ethnic minorities to solve their common problems;
- To build up and strengthen the supportive network and mutual help groups within the ethnic community;
- To promote social inclusion by increasing the understanding between local people and ethnic minorities.

10. Tailor-made services offered in the Service Centre

The Integrated Service Centre for Ethnic Minorities (Yau Tsim Mong) is charged with the follow tasks:

- General enquiry service
- Career counseling and training service
- Language class and home work guidance
- Interpretation and escort service
- Volunteer training program
- Health workshop and anti-drug program
- Housing and welfare consultation
- Advocacy and promotion of multi-culturalism
- Social and recreational activities

Current Situation

11. Up to 31st January 2006, we had accomplished:

Service/Program	No. of Participant / User
Outreaching Effort	148
Organization Networking Effort	70
Employer Network	66
Social and Recreational Activity	150
Homework Guidance	16
Case of Referral	50
Escort Service	4
Interpretation Service	50
Job Matching	18
Free Gift Delivery	400

Collaboration Partnership

12. The Integrated Service Centre for Ethnic Minorities (Yau Tsim Mong) had successfully liaised with the 23 organizations in the past three months to pave the way for further collaborations (please refer to annex 2).

Future Collaboration with District Council

13. To engage ethnic minority groups to participate in the Community Building Programme to be launched by Yau Tsim Mong District Council with special emphasis on exploring employment opportunities for ethnic minorities.

14. In collaboration with Yau Tsim Mong District Council and Yau Tsim Mong District office, the Project Team will continue to promote cultural integration of a multi-cultural community in the district.



Service Units for Ethnic Minorities

Domestic Helpers and Migrant Workers Programme (Kowloon Union Church, Jordan)

Address: Room 1, G/F, Jordan Road, Kowloon, Hong Kong

Telephone: 2729-6193 Fax: 2724-5309

Service Target: Foreign Domestic Helpers and Migrant Workers

Service Scope: Free paralegal advice, guidance and counseling service, and English & Cantonese courses (sponsored by HAB)

Domestic Helpers and Migrant Workers Programme (To Kwa Wan Service Centre)

Address: G/F, Lun Cheung Street, To Kwan Wan, Kowloon, Hong Kong

Telephone: 2362-1922 Fax: 2362-9100

Service Target: Foreign Domestic Helpers and Migrant Workers

Service Scope: Free paralegal advice, guidance and counseling service, and English & Cantonese courses (sponsored by HAB), and computer course

Ethnic Minorities & New Arrival Service (Sau Mau Ping Centre)

Address: 4/F., & 5/F., Sau Mau Ping (Central) Community Centre, 100 Sau Ming Road, Sau Mau Ping, Kowloon, Hong Kong

Telephone: 2709-5333 Fax: 2709-5222

Service Target: Ethnic Minorities and New Arrivals

Service Scope: Orientation and community education, skill training, voluntary development program, recreational activity, counseling, and after school care service

Chungking Mansions Service Centre (CKMSC)

Address: No. 6, 16/F, Block E, ChungKing Mansions, 36-44 Nathan Road, Kowloon, Hong Kong

Telephone: 2723-6626 Fax: 2723-6331

Service Target: Asylum Seekers, refugees and Ethnic Minorities

Service Scope:

To asylum seekers and refugees: Free meals, winter shelters, clothes, counseling and non-emergency medical care

To ethnic minorities: Computer class and health workshop

**Beat Drug Fund:
Drugs Awareness and Cautiousness Enhancement Project
(D.A.N.C.E.)**

Address: 4/F., & 5/F., Sau Mau Ping (Central) Community Centre, 100 Sau
Ming Road, Sau Mau Ping, Kowloon, Hong Kong

Telephone: 2709-5333 Fax: 2709-5222

Service Target: Ethnic Minorities Youth

Service Scope: School based anti-drug program, youth ambassadors training
program, community education and resources book production.

**Health, Welfare and Food Bureau, Community Investment and
Inclusion Fund:**

Multi-cultural Mutual Care Community

Address: Room 2, G/F, Jordan Road, Kowloon, Hong Kong

Telephone: 3422-3820 Fax: 3422-3918

Service Target: Ethnic Minorities and local residents

Service Scope: After school care service, mentorship scheme, career
counseling, and job matching service.

Refugee Advise Unit

Address: Room 2, G/F, Jordan Road, Kowloon, Hong Kong

Telephone: 2729-6193 Fax: 2724-5309

Service Target: Asylum Seekers and Refugees

Service Scope: Free pro-bono legal advice

Shelter

Three Locations:

1. Tai Kok Tsui for Asylum Seekers
2. To Kwa Wan for Domestic Helpers
3. Ngau Tau Kok for Domestic Helpers



Integrated Service Centre for Ethnic Minorities (Yau Tsim Mong)

Potential Collaborating Organization List

1. DAB Ethnic Minorities Service Centre
2. Dharan Hong Kong Forum
3. FENOA (Far East Overseas Nepalese Association)
4. Hong Kong Gurkhas Forum
5. Hong Kong Lawati Society
6. Hong Kong Nepalese Federation
7. Hong Kong Nepalese Minority Organization
8. Hong Kong Nepalese Tae Kwon Do Association
9. Human Welfare Services
10. Khotang Society
11. Kirat Rai Association Hong Kong
12. Kirat Rai Sampang Society
13. Kirat Yakthng Chumlung HK
14. Lamjung Sewa Samiti
15. Multiple Arts and Culture Organization (MACO)
16. Nepalese People Rights Concern Society
17. Newar Samaj Hong Kong
18. Panchase Cooperation Committee Hong Kong
19. Parbat Painyunkhola Association Hong Kong
20. Sankuhwasabha Society
21. Tamu Association of Hong Kong.
22. The Morang Association Hong Kong
23. The Nepalese Club