

Concern over the need for buildings to cooperate with and cover the cost of removing fireproof materials enclosing the meters during meter replacement by The Hongkong Electric Co., Ltd.

On the issue raised in the captioned paper, the response of The Hongkong Electric Co., Ltd. (HK Electric) is as follows:

To ensure a safe and reliable power supply to customers, HK Electric will notify the relevant customers to rectify the situation if it is found that the fire-resistant enclosures (FRE) surrounding electricity meters and associated electrical equipment may prevent HK Electric and other parties from performing necessary electrical works, including equipment maintenance and replacements whenever necessary.

Customers are highly recommended to make reference to the guidelines provided by Government, and to consult with HK Electric prior to the installation of on the said FRE.

The Hongkong Electric Co., Ltd.
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