

ISLANDS DISTRICT COUNCIL

Paper IDC4/2014

PROGRESS REPORT ON NORTH LANTAU HOSPITAL

Purpose

This paper updates the Islands District Council on the latest development of the Accident and Emergency (A&E) service of North Lantau Hospital (NLTH).

Expansion of Accident and Emergency service

2. To enhance the services for patients residing in Tung Chung District and its vicinity, NLTH has extended its A&E service from 8 hours to 16 hours daily starting from 7 January 2014. The new service hour is from 8 a.m. to midnight daily. Overall, the operation of the A&E Department has been smooth since the extension of service hour. The average daily attendance has increased from 108 in December 2013 to 182 recently with a maximum attendance of 212 recorded on a single day.

3. At the same time, the original special consultation service from 10:00pm to 11:45pm at the North Lantau Community Health Centre Special Night Clinic in NLTH has been discontinued since then.

Pioneer in Electronic Emergency Medical Record System

4. To better manage risk and improve the quality of A&E service, NLTH has initiated an electronic emergency medical record system in its A&E Department in September 2013. The system, which is fully integrated into the existing system of Hospital Authority (HA) and accessible across public hospitals and units, enables the capture of medical history, physical examination, investigation and acute treatment in a timely, legible and accurate manner. Besides, it can also avoid lost record and storage issue arising from the use of conventional hand written records. So far positive feedback was received with a capture rate of nearly 100%.

Way forward

5. NLTH will roll out its services in phases. Subject to the availability of sufficient manpower and resources, we expect to provide 24-hour A&E service in the third quarter of 2014. At the same time, NLTH will continue to refine the electronic emergency medical record system for continuous quality improvement of the A&E service.

Advice Sought

6. Members are invited to note the content of this paper.

Food and Health Bureau

Hospital Authority

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