

Question on birds in Hong Kong Disneyland Restaurant
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Written reply from Hong Kong Disneyland Resort

Hong Kong Disneyland Resort takes the health and safety of its Guests and Cast Members seriously. It is our top priority to provide a safe and comfortable environment for our Guests. We appreciate the question about birds in the park raised by Islands District Council Member Ms Lee Kwai-chun.

Wild birds are part of our natural environment. Hong Kong Disneyland Resort is a premium attraction that blends in perfectly with our natural environment, offering our Guests with the best possible entertainment experience. At the same time, our horticulture team and pest control specialists have put in place a number of bird control measures. These measures include bird nets and bird repellents at various locations around the park which help manage the landing and roosting of birds.

In addition, Guests are made fully aware that they should not feed wild birds. We have posted approximately 130 signs throughout the Resort, including all outdoor dining areas and numerous other locations, reminding our Guests not to feed birds. The signage includes English and both traditional and simplified Chinese. From time to time, Cast Members will also remind our Guests orally not to feed birds.

Dedicated teams of Cast Members are also tasked with maintaining our stringent level of hygiene in the park both during and after park opening hours. During park operating hours, Cast Members perform regular cleaning to ensure our high standards of cleanliness are maintained. After park operating hours, thorough disinfecting and cleaning works take place every night.

At Hong Kong Disneyland Resort, we believe that respect for the environment is an important part of how we do business. We will continue to provide all of our Guests with a comfortable, safe and enjoyable experience at our park .

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