

Question on provision of additional staff canteens in the airport
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Written reply of Airport Authority Hong Kong

Currently, there are about 65,000 employees working in different locations on the airport island. The airport operators strive to provide a pleasant working environment for the employees, including the provision of staff lounges and dining facilities.

In fact, most airport operators provide staff canteens for their employees who work at different locations on the airport island, such as apron, cargo, aircraft catering and maintenance areas of HKIA.

For staff who work in the terminals, they usually have their meals in the restaurants inside the terminals. As a promotional scheme to airport staff, most of the caterers in the terminals offer special discounts and staff meal sets for airport staff. Airport Authority (AA) also provides free shuttle bus services for airport staff travelling between terminals and different locations such as cargo and aircraft maintenance area, Airfreight Forwarding Centre and Cathay City during lunch time.

In addition to the airport operators' staff canteens, AA currently provides two canteens in the restricted areas of Terminal 1, with a total area of approximately 20,000 square feet, for airport staff working in the terminals and apron. In order to upgrade the canteen services, AA is planning to renovate the two canteens in September 2015 and March 2016 respectively. Meanwhile, AA has added new requirements to the canteen operators, requesting them to offer more discounts and extra value meal sets to the airport staff by providing four different breakfast sets at HK\$15 and eight lunch/dinner sets at HK\$20 after the renovation.

For staff choosing not dining outside, the airport operators and business partners also provide staff resting rooms and dining places for their own employees, with facilities like microwave ovens and water dispensers. At the end of August 2015, AA has opened three staff resting lounges in Terminal 1 for the airport staff to take rest and have meals there.

To tie in with the commissioning of the Midfield Concourse by the end of 2015, AA is going to open a new staff canteen with more than 5,000 square feet in order to provide another comfortable and spacious dining environment for airport staff.

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