

(Translation)

**Islands District Council
Traffic and Transport Committee
Paper T&TC 62/2020**

Question on Discovery Bay car rental service

Ms Amy YUNG notified this Council that she would raise the following enquiry at the Traffic and Transport Committee meeting to be held on 16 November 2020:

“ Discovery Bay car rental service has been provided in the area for years and an app is launched by Discovery Bay Transit Services Limited (DBTSL) for the residents to make bookings. However, malfunction of the app has been reported by a number of residents who could not receive service after a long wait. In addition, a shortage of drivers available renders the service futile and causes inconvenience to the residents. Although the residents and passenger liaison groups have raised the problem to DBTSL, no improvement has been made.

As such, I would like DBTSL to arrange representatives to attend the meeting and respond to the following:

1. How and when will improvements be made to the app to facilitate booking of car rental service by the residents?
2. How to resolve the shortage of drivers? ”

Islands District Council Secretariat

File Ref.: IS 140/5/02

Date: 30 October 2020