

促進少數族裔的包容性住房政策及支援服務

政府統計處進行的 2021 年人口普查顯示，少數族裔佔九龍城區人口的 10.7%，而全港則為 7.1%。受語言障礙、期望差異以及對自身合法權益和可求助服務的了解不足等影響，這些社群在獲得可負擔且合適的住房方面往往面臨巨大挑戰。解決這些問題對於建立一個包容和公平的社會至關重要。

為實現全面和包容性的住房政策，改善和擴大九龍城區的少數族裔支援服務，本人欲提出以下要求，祈望部門回應：

1. 成立少數族裔住房支援專案小組：

建議在房委會或其他適當的政府機構設立專門的工作小組。該工作組應負責監測、調查和解決少數族裔住房問題，並與地產代理業界合作。該工作組還應有權提出政策建議並評估和監督此類案件。

2. 調解服務：

支持提供符合文化和語言需求的調解服務，旨在幫助少數族裔有效解決與房東的爭議。這些服務應該由能夠流利使用社區語言並接受文化能力培訓的調解員提供。

3. 教育宣傳和研討會：

鼓勵持續地開展針對少數族裔和業主進行的教育宣傳活動。針對少數族裔，目標是教育他們學習了解自身在香港房屋條例下的權利和責任。針對業主，目標是促進他們對不同種族文化差異的理解。

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Promoting Inclusive Housing Policies and Support Services for Ethnic Minorities

The 2021 Population Census by the Census and Statistics Department reveals that ethnic minorities represent 10.7% of Kowloon City District's population, compared to 7.1% across Hong Kong. These communities often encounter significant challenges in securing affordable and suitable housing, influenced by language barriers, differences in expectations, and an insufficient understanding of their legal rights and available services. Addressing these issues is crucial for fostering an inclusive and equitable society.

This discussion paper seeks to refine and expand support systems for ethnic minorities in Kowloon City District by implementing comprehensive and inclusive housing policies and support services that accommodate their diverse needs:

1. Task Force on Housing Support for Ethnic Minorities:

Recommends the creation of a dedicated task force within the Housing Authority or another appropriate government body. This task force should be responsible for monitoring, investigating, and addressing housing issues for ethnic minorities, and collaborating with them. The task force should also have the authority to make policy recommendations and to evaluate and monitor such cases.

2. Mediation Services:

Supports the provision of culturally and linguistically appropriate mediation services designed to assist ethnic minorities in effectively resolving disputes with landlords. These services should be staffed by mediators who are fluent in the community's languages and trained in cultural competency.

3. Educational Campaigns and Workshops:

Encourages the development of ongoing educational campaigns and workshops aimed at both ethnic minorities and landlords, including cooperation with the Equal Opportunities Commission. For ethnic minorities, these should focus on educating them about their rights and responsibilities under Hong Kong housing law. For landlords, these should aim to promote understanding of cultural differences.

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