

**Minutes of the 7th Meeting of
the 7th Term Kowloon City District Council**

Date: 23 January 2025 (Thursday)
Time: 2:30 p.m.
Venue: Conference Room, Kowloon City District Office

Present:

Chairman: Miss CHOI Man-kwan, Alice, JP

Members: Mr TING Kin-wa, MH
Mr CHO Wui-hung, MH
Mr LEE Chiu-yu
Mr NG Fan-kam, MH
Mr NG Po-keung, MH
Dr Rizwan ULLAH, MH
Mr HE Huahan, MH
Mr LAM Pok
Mr LAM Tak-shing, MH
Ms LEUNG Yuen-ting
Mr CHAN Chi-wah
Mr CHEUNG King-fan
Ms WONG Man-lei, Vivian
Mr WONG Man-kong
Mr WONG Chi
Ms FUNG Mo-kwan
Ms LAU Yuen-yin
Mr PUN Kwok-wah, JP
Mr LAI Yin-chung
Mr KWAN Ho-yeung

Secretary: Ms LAU Wai-yin, Stella Senior Executive Officer (District Council), Kowloon City District Office

In Attendance: Mr CHANG Chi-ho, District Officer, Kowloon City
Ivanhoe, JP District Office (Designate)
Mr WU Ho-man, Kenneth Assistant District Officer,
Kowloon City District Office

Mr LEE Chi-leung, Humphrey	Senior Executive Officer (District Management), Kowloon City District Office
Miss MAK Wai-man, Sandy	Senior Liaison Officer (Building Management), Kowloon City District Office
Mr CHAN Yat-kin, Kaiser	Senior Liaison Officer (District Liaison)1, Kowloon City District Office
Miss LIU Suk-fun, Connie	Senior Liaison Officer (District Liaison)2, Kowloon City District Office
Ms SO Lai-yee, Ivy	Senior Liaison Officer (District Liaison)3, Kowloon City District Office
Ms YIP Nga-ching, Cynthia	Senior Transport Officer / Kai Tak and Kowloon Bay, Transport Department
Mr CHAN Chi-sing	District Environmental Hygiene Superintendent, Kowloon City, Food and Environmental Hygiene Department
Mr CHAN Wai-wa	Senior Housing Manager / Kowloon West and Sai Kung 1, Housing Department
Ms CHEUNG Yee-mei, May	Chief Leisure Manager (Kowloon), Leisure and Cultural Services Department
Ms CHIU Shui-man, Tabitha	District Leisure Manager, Kowloon City, Leisure and Cultural Services Department
Mr FUNG Yiu-cheung, Dennis	Chief Engineer / East 4, Civil Engineering and Development Department
Mr CHAN Siu-ming	District Commander, Kowloon City District, Hong Kong Police Force
Ms LAU Ching-nam, Rachel	Police Community Relations Officer, Kowloon City District, Hong Kong Police Force

Ms TSE Tsui-yan	District Commander, Sau Mau Ping District, Hong Kong Police Force
Mr TAM Man-hoi	Police Community Relations Officer, Sau Mau Ping District, Hong Kong Police Force
Mr CHIU Tai-wai, David	Executive Officer I (District Council), Kowloon City District Office

Attendance by Invitation:

Items 2 and 3	Dr CHOW Po-ling, Paulina	Chief Manager (Planning and Commissioning) of Kowloon Central Hospital Cluster, Hospital Authority
	Mr Matthew CHENG	Senior Project Manager, Hospital Authority
Item 4	Dr KO Siu-hin	Chief of Service, Department of Family Medicine and Primary Healthcare, Kowloon Central Hospital Cluster, Hospital Authority
Item 5	Ms Joyce WAN	Senior Manager – Public Relations & Communications, Kai Tak Sports Park Limited
	Mr Alvin TANG	Head (Health & Safety), Kai Tak Sports Park Limited

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Opening Remarks by the Chairman

1. **The Chairman** welcomed all Members and representatives of departments to the seventh meeting of the 7th term KCDC and welcomed Mr CHANG Chi-ho, Ivanhoe, the designate Kowloon City District Officer and Chairman of the KCDC to attend the meeting. Mr CHANG would officially assume duty on 25 January 2025.

2. **The Chairman** reminded Members to register their interests in accordance

with the stipulation of Order 22 of the Kowloon City District Council Standing Orders (the Standing Orders) and stated that if the matters to be discussed had any connection or potential conflict of interests with their personal interests such as property rights, profession or investment, they should make a declaration proactively at the meeting so that she could make a decision in accordance with the Standing Orders.

3. **The Chairman** stated that in accordance with Order 32 of the Standing Orders, the quorum of the District Council meeting was not less than half the District Council Members holding the office for the time being. If the quorum was not present at the commencement of the meeting or in the course of the meeting, she would direct the Secretary to summon the absentees. If the quorum was still not present 15 minutes thereafter, she would adjourn the meeting. According to the stipulation of Order 13 of the Standing Orders, she then set out that each attendee was allowed to make a maximum of two speeches during a discussion on the same agenda item and the time limit for each speech was two minutes. She also reminded the attendees to switch off their mobile phones or to switch the ringers to vibration notification to avoid causing disturbances to the meeting.

Item 1

Confirmation of Minutes of the 6th Meeting

4. **The Chairman** announced that the minutes of the sixth meeting were unanimously endorsed without amendments.

Item 2

Report on the Progress of the New Acute Hospital (NAH) Project at Kai Tak Development Area

(KCDC Paper No. 1/2025)

Item 3

Service Enhancement and Design of the NAH at Kai Tak

(KCDC Paper No. 2/2025)

5. **The Chairman** stated that as Items 2 and 3 were related to the NAH at Kai Tak, she declared that these items would be discussed together.

6. **Mr Matthew CHENG, Senior Project Manager of the Hospital Authority**

(HA), introduced Paper No. 1/2025 with the main points as follows:

- (i) the topping out works of the two building blocks at Site B had been completed. Its interior fitting-out, installation of mechanical and electrical facilities, as well as electronic and communication infrastructure works were still underway;
- (ii) a covered link bridge to connect the urban area of Kowloon Bay would be available at the NAH. To facilitate members of the public to travel between the NAH and the urban area of Kowloon Bay, barrier-free facilities such as lifts would also be provided. Among which, the covered footbridge connecting Site B to Kai Fuk Road had been opened for public use;
- (iii) the foundation works of the three building blocks at Site A had been completed. The superstructure works were currently underway;
- (iv) the HA attached great importance to the scaffolding collapse accident at the site of the NAH on 13 January this year. The HA had instructed the works contractor to stringently follow up on and ensure site safety. The accident investigation work was still ongoing; and
- (v) the Labour Department had issued a “Suspension Notice” to the works contractor. The HA would resume the works as soon as the completion of investigation work and revocation of the “Suspension Notice”. The HA would like to catch up with the progress as much as possible under the circumstances of ensuring site safety.

7. **Dr Paulina CHOW, Chief Manager (Planning and Commissioning) of Kowloon Central Hospital Cluster the HA,** introduced Paper No. 1/2025 with the main points as follows:

- (i) the Specialist Out-patient Clinic Block and the Oncology Block of the NAH would be commissioned first, which were expected to provide general out-patient (through a community health centre) and specialist out-patient services in medicine, oncology and orthopaedics in 2026. Other healthcare services, including a nurse clinic, rehabilitation services (such as physiotherapy and occupational therapy), diagnostic and interventional radiology

services (such as x-rays, ultrasound and computed tomography) and nuclear medicine services, would also be provided in the NAH;

- (ii) in order to tie in with the aforementioned clinical services, the corresponding departments of Queen Elizabeth Hospital (QEH) such as pharmacy and blood taking services, specimen collection service of pathology and part of the radiographic examination services would be gradually relocated to the NAH; and
- (iii) the relocation process would be in a gradual and an orderly manner. Priority of using the services of the NAH would be given to new patients and those in stable conditions. By then, the Hospital Cluster would notify patients with forthcoming follow-up consultations to visit the NAH for attending their consultations.

8. **Mr KWAN Ho-yeung** introduced Paper No. 2/2025 and raised the following suggestions:

- (i) to enhance healthcare efficiency and accuracy, the HA was suggested to introduce more artificial intelligence (AI) and big data technologies in aspects such as making diagnosis for patients, recommending treatment plans and managing healthcare resources;
- (ii) to cope with the ever-increasing healthcare demand and divert patients, the Authority should consider setting up a dedicated telehealth centre to provide telehealth services. In doing so, patients were able to consult with doctors via video conferencing, facilitating patients with impaired mobility or living in remote areas;
- (iii) in respect of the rising number of illnesses or medical conditions caused by mental stress in recent years, he would like the NAH to expand support services on psychological well-being, including psychological consultation and stress management courses, to assist patients and healthcare personnel in coping with stress and anxiety;
- (iv) suggested the Authority to further enhance the family support programme by offering psychological support and education to the family members of patients. In addition, the Authority could also consider the introduction of a volunteer programme. Members of

the community and volunteers could participate in the daily care work in hospitals, as well as provide companionship and support services to patients and their family members, thus alleviating pressure on healthcare personnel;

- (v) since there were a number of ethnic minority residents in the Kowloon Central Hospital Cluster, the NAH was suggested to provide medical translation services, leaflets or pamphlets in multiple languages to ensure patients from different backgrounds could receive appropriate medical care;
- (vi) there was a severe shortage of public transport routes from Kowloon City District to the NAH at present. Only two bus routes offered services from Kowloon City District to the NAH. Transfers had to be made at Kowloon Bay Station when taking minibuses in order to reach the NAH. To facilitate residents in the district to travel to and from the hospital, the Transport Department (TD) was requested to launch more bus and minibus routes travelling to and from the NAH which passed through Kowloon City District at the soonest; and
- (vii) to facilitate elders and persons with impaired mobility to travel to the NAH, the related departments were suggested to study the feasibility of extending the Smart and Green Mass Transit System in Kai Tak to the NAH under the premise of not affecting its commissioning plan.

9. **The Chairman** invited Members to refer to the written replies furnished by the TD and the Civil Engineering and Development Department, i.e. Documents No. 1 and 2 tabled.

10. **Ms Vivian WONG's** views were consolidated as follows:

- (i) affected by the scaffolding collapse accident that occurred earlier, the construction works of the hospital had to be temporarily suspended. She enquired if the works progress would thus be affected;
- (ii) in the light of the problems involving the quality of construction works at other hospitals earlier, she enquired if the related departments would adopt more stringent standards in the process of acceptance and issuance of Certificates of Compliance; and

- (iii) she would like the related departments to consider connecting Trunk Road T2 in Southeast Kowloon to Kai Tak area.

11. **Dr Rizwan ULLAH**'s views were consolidated as follows:

- (i) suggested the HA to consider making reference to the practices of the Hong Kong Housing Authority by hiring ethnic minorities to be responsible for the security or customer service work at the NAH, which could enhance the image of the HA; and
- (ii) suggested the HA to consider providing additional prayer rooms in the NAH for the use by individuals of different religions.

12. **Mr HE Huahan** stated that according to the website of the Architectural Services Department, the works of the NAH were originally estimated to be completed in July 2026. However, the Paper of the meeting submitted by the HA indicated that the works would be completed in the fourth quarter of 2026 instead. He enquired if the delay in the works progress of the hospital was due to the settlement problem that occurred earlier and the work suspension caused by the scaffolding collapse problem that occurred last week. As how long the work suspension would last was still unknown, he was concerned that the completion date of the hospital would be further postponed due to the relevant problems.

13. **Mr LAM Tak-shing**'s views were consolidated as follows:

- (i) enquired if the scaffolding collapse accident would affect the works completion date and the service commencement date of the NAH;
- (ii) enquired if the HA would organise talks or arrange trial ride on transport routes for affected patients before deciding on the relocation date of the QEH so as to minimise the impact caused by the hospital relocation on them;
- (iii) would like the HA to explain the arrangements and details for notifying new patients or transferring existing patients going to the QEH to the NAH;
- (iv) the channels through which the HA would inform members of the

public the latest information on the works completion and service commencement dates of the NAH; and

- (v) requested the TD to launch bus or minibus routes travelling between Hung Hom and the NAH.

14. **Mr WONG Man-kong** enquired if the TD would consider introducing low-floor light buses to the minibus routes travelling to and from the NAH so as to facilitate the riding of elders and persons with disabilities.

15. **Mr WONG Chi** stated that the Specialist Out-patient Clinic Block of the NAH did not provide out-patient services related to psychiatry. Since the work focus of the District Health Centre (DHC) would be on emotional health support in the community, he suggested the HA to consider strengthening liaison and collaboration with the DHC to enhance mental health support work in the community.

16. **Mr Matthew CHENG of the HA** replied with the main points as follows:

- (i) currently, the Authority was still assessing the impact of the “Suspension Notice” on the works progress. However, the Authority promised to instruct the works contractors to resume the works at the soonest immediately upon the revocation of the “Suspension Notice” while ensuring safety, hoping to catch up with the works progress as much as possible;
- (ii) the scaffolding was a temporary facility in the construction works and would be dismantled upon the completion of the hospital works. The safety of the hospital in the future would not be affected. The HA would conduct acceptance procedures on structural safety and fire protection measures of the hospital according to the tender requirements to ensure that all items fulfilled safety standards; and
- (iii) the works to be completed in the fourth quarter of 2026 mentioned in the Paper were those at Site A (namely Acute Block, Administration Block and Education and Training Block). The scaffolding accident earlier occurred at Site B. Hence, the relevant accident would not affect the completion time of Site A.

17. **Dr Paulina CHOW of the Kowloon Central Hospital Cluster** replied with

the main points as follows:

- (i) the Hospital Cluster would study the suggestions put forward by Members;
- (ii) facilities for the use by individuals of different religions would be available at the NAH;
- (iii) the Hospital Cluster was promoting the NAH via different channels, including carnivals in the district, various hospitals under the purview of the cluster, street booths as well as organising activities such as health talks and physical examination to notify members of the public the various arrangements upon completion of the NAH. The relevant publicity work would be strengthened gradually;
- (iv) the Hospital Cluster would like Members of the District Council to assist in promoting various services of the NAH;
- (v) “HA Go”, the HA’s mobile application, would provide the most accurate consultation information to users. Therefore, the Authority encouraged members of the public to actively use the “HA Go” application and would like members of the public and the community to assist and teach elders in using it; and
- (vi) the healthcare services provided by the HA were based on clusters. The Kowloon Central Hospital Cluster had designated hospitals offering psychiatric out-patient services.

18. **Ms Cynthia YIP, Senior Transport Officer / Kai Tak and Kowloon Bay of the TD,** replied with the main points as follows:

- (i) a total of nine public transport service routes (four franchised bus routes and five green minibs (GMB) routes) were currently travelling between the NAH and various districts in Kowloon. Among them, Citybus Routes 20A, 22 and 22M passed through Kowloon City;
- (ii) the Department had also planned to arrange two additional franchised

bus routes and one ancillary GMB route to serve the NAH, including the newly added Citybus Route 20X that travelled between Kai Tak Cruise Terminal and Tsim Sha Tsui. It would pass through the NAH and provide express service from the hospital area of Kai Tak directly to Hung Hom and Tsim Sha Tsui. The Department would decide on the exact date for commissioning the aforementioned routes based on the implementation progress of various projects in the Kai Tak Development Area; and

- (iii) at present, all bus routes travelling to and from Kai Tak area were served with low-floor buses to facilitate the boarding and alighting of wheelchair users. In terms of minibus routes, a low-floor vehicle was currently available at the GMB Route 90A travelling between Yau Tong and the Children's Hospital in Kai Tak. However, the relevant vehicle was temporarily out of service as maintenance was required. The Department would continue to discuss with the related minibus service operator if there were other suitable low-floor light bus models for the boarding and alighting of wheelchair users.

19. **Mr KWAN Ho-yeung's** views were consolidated as follows:

- (i) requested the TD to actively consider providing additional minibus routes travelling to and from the NAH, old areas in Kowloon City, Hung Hom and To Kwa Wan; and
- (ii) he expressed concern about the manpower arrangements during the hospital relocation. He was also worried that the service quality of the QEH and NAH would be adversely affected because of the relocation and the healthcare personnel's inability to adapt.

20. **Dr Paulina CHOW of the Kowloon Central Hospital Cluster** replied and stated that the Hospital Cluster would definitely consider not affecting service and quality as the paramount principles when relocating the hospital. The relevant principles would be implemented through precise staff deployment.

21. There being no further follow-up enquiries from Members on the item, the Chairman declared the agenda item closed.

Item 4

Urge for a Study on Improving the Waiting Situation for General Out-patient Clinic Appointments in Kowloon City District and Concern over the Problem of Healthcare Resources at District Level in Kowloon City District

(KCDC Paper No. 3/2025)

22. **Mr WONG Man-kong** introduced Paper No. 3/2025 and raised the following enquires and suggestions:

- (i) currently, the general out-patient clinics (GOPCs) offered a daily consultation quota of 20 000, of which 10 000 quotas were reserved for patients with episodic disease. He enquired about the distribution of these 10 000 quotas in various districts;
- (ii) enquired if “non-locally trained doctors” or “returnee doctors” would be deployed to the GOPCs;
- (iii) enquired if the Government would allocate additional resources to improve healthcare services and facilities in the community as well as increase the number of out-patient clinics;
- (iv) suggested providing an additional “designated booking hotline for elders answered by dedicated personnel” to avoid the problem of elders failing to make consultation appointments because they were not conversant with the use of mobile applications and phone recordings;
- (v) suggested conducting promotional and educational activities regarding the mobile application “HA Go” in the community, such as mobile publicity vans, visits and promotion at the elderly centres and collaboration with members of the local community, organisations or Care Teams; and
- (vi) he raised the following suggestions to address the problem of insufficient appointment quotas:
 - (a) suggested increasing appointment quotas on weekdays and holidays on a trial basis. The Authority could consider regularising the relevant service if the results were satisfactory;
 - (b) selected a clinic in the district to provide consultation services

seven days a week;

(c) adjusted the distribution of appointment quotas according to the demand and population structure of each area in a timely manner; and

(d) extended the validity of appointment quotas to within 48 hours.

23. **The Chairman** invited Members to refer to the written reply furnished by the Health Bureau (HHB), i.e. Document No. 4 tabled.

24. **Mr LAM Tak-shing's** views were consolidated as follows:

- (i) the appointment hotline for out-patient clinics was frequently unable to get through at present. Even if the hotline was got through, it was difficult for elders to input the correct information within the time limit. He would like the related departments to consider increasing manpower to assist the members of the public in need to make appointments for out-patient services; and
- (ii) to avoid wasting valuable healthcare resources, the Department was suggested to consider making reference to the practice of the dental general public session by setting up waiting list for members of the public to make appointments.

25. **Mr LAM Pok's** views were consolidated as follows:

- (i) suggested the Department to consider establishing more DHCs or DHC Expresses in the community to facilitate individuals in the district to seek medical treatment;
- (ii) suggested considering the provision of additional simple medical examination and testing services such as cholesterol measurement, hepatitis B testing and blood pressure measurement at the GOPCs of the Government;
- (iii) suggested the Department to consider the provision of additional out-patient services on holidays; and
- (iv) suggested adding a cancellation function to the out-patient

appointment booking hotline to increase flexibility.

26. **Mr NG Fan-kam**'s views were consolidated as follows:

- (i) two existing methods of making appointments for out-patient services required successful appointees to cancel their appointments before members of the public could make an appointment successfully. However, members of the public were unable to learn about the information on available vacancies, so that many of them had to wait until midnight to make successful appointments. He deemed that there were too few methods for making appointments for out-patient services. He requested the Department to consider providing other appointment methods such as making appointments online;
- (ii) currently, members of the public could only make appointments for out-patient services in the next 24 hours by phone or "HA Go" application. He deemed that the Department should consider extending the time period available for making appointments; and
- (iii) suggested the Department to consider simplifying the procedures for adding relatives and friends or carers to the "HA Go" application, allowing the related individuals to complete the registration by simply entering the identity card number of relatives and friends or carers, with a view to facilitating relatives and friends to take care of elders.

27. **Mr KWAN Ho-yeung**'s views were consolidated as follows:

- (i) enquired about the distribution of work and positioning of the DHC and the four government out-patient clinics in Kowloon City District. He would like to enhance the quality of primary healthcare services through better utilisation of existing resources; and
- (ii) enquired about the age distribution of users downloading and using the "HA Go" application. In particular, he would like the Department to provide the usage data of elders.

28. **Mr CHAN Chi-wah** enquired about the number of renovated out-patient clinics and the increase in the number of consultation rooms of the HA in Kowloon City District from 2016-17 to 2022-23.

29. **Mr LAI Yin-chung's** views were consolidated as follows:

- (i) during the pandemic, various healthcare institutions had launched telehealth services. The HA was suggested to consider conducting teleconsultations for elders through the “HA Go” application and offering medication delivery service. The relevant approach would not only keep elders out of trouble for making consultation appointments, but would also achieve a diversion effect and effectively reduce the burden on the healthcare system; and
- (ii) to reduce the pressure on out-patient clinics, he suggested considering the provision of additional mobile clinics that would be stationed in various districts. Services in the form of mobile healthcare points would be offered to patients who required regular follow-up consultations.

30. **Dr KO Siu-hin, Chief of Service, Department of Family Medicine and Primary Healthcare, Kowloon Central Hospital Cluster of the HA,** replied with the main points as follows:

- (i) the HA had uploaded the information on the average number of quotas of individual GOPCs for the preceding four weeks to the website of the GOPCs under the HA (<http://www.ha.org.hk/gopc>) and displayed the information by district. Members of the public could refer to the overview of the average number of quotas in Kowloon City District to learn about the number of quotas of various clinics in Kowloon City District;
- (ii) at present, the GOPCs in Kowloon City District reserved about half of the consultation quotas for patients with chronic diseases and half for those with episodic diseases respectively;
- (iii) the HA had completed the interior renovation works and facilities upgrading works for three out-patient clinics in the district (Shun Tak Fraternal Association Leung Kau Kui Clinic, Hung Hom Clinic and Central Kowloon Health Centre) to enhance their service capacities;
- (iv) the HA had reserved spaces in the NAH for the purpose of a

community health centre. By then, more general out-patient services could be provided to residents in the district;

- (v) the HA also planned to establish a clinic in the joint-user complex on the Northern Site under the Nga Tsin Wai Road / Carpenter Road Development Scheme of the Urban Renewal Authority for the relocation and expansion of Lee Kee Memorial Dispensary;
- (vi) the HA had launched a series of measures to attract, train and retain talents, including the recruitment of non-locally trained doctors to provide services in the HA (including the GOPCs) so as to expand the talent pool of the public healthcare system in Hong Kong;
- (vii) at present, patients with episodic diseases could reserve consultation timeslots available in the next 24 hours through the GOPC Telephone Appointment System or the “Book GOPC” function in “HA Go”, HA’s one-stop mobile application. The HA had noted the views of Members and the public on the appointment system. The Authority would review and improve the appointment mechanism in a timely manner;
- (viii) having regard to the distribution of service users and service utilisation situation in the district, each GOPC reserved “Elderly Appointment Quotas” for elders aged 65 or above with episodic diseases to facilitate elders in obtaining timely and appropriate healthcare services. Help desks were also set up in the GOPCs to offer suitable assistance for individuals who encountered difficulties in using the appointment service;
- (ix) the public healthcare system was the cornerstone and a safety net for the healthcare system in Hong Kong. Its resources had to be concentrated on giving priority to handling some emergency and specialist cases, as well as secondary and tertiary healthcare requiring complex technology. Therefore, the Government and the HA had been encouraging patients with milder conditions to make more use of services provided by primary healthcare and family doctors in the community, so as to effectively reduce the pressure on public healthcare services. Members of the public could now access to information on primary healthcare service providers in various

districts online through the “Primary Care Directory” (www.pcdirectory.gov.hk);

- (x) the 2024 Policy Address mentioned that the Government would reposition general out-patient services to give priority to the underprivileged, particularly low-income families and elders in financial hardship, and would plan to introduce chronic disease screening services and enhance nurse clinic services within this year; and
- (xi) the HA had noted Members’ views and would convey them to the HHB and the related sections of the HA.

31. **Mr KWAN Ho-yeung** requested the HA to provide Members with data regarding the age distribution of users of the “HA Go” application after the meeting.

[Post-meeting note: the HA submitted information after the meeting, stating that as of the end of 2024, there were nearly 2.9 million of full members of the “HA Go”, the HA mobile application. Among which, about a quarter of the members were aged 65 or above, while individuals aged 18 to 64 made up the largest proportion, accounting for more than 65 per cent.]

Item 5

Concern over Various Enhancement Measures after Drills on Crowd in Kai Tak Sports Park

(KCDC Paper No. 4/2025)

32. **Mr NG Po-keung** introduced Paper No. 4/2025 with the main points as follows:

- (i) two drills were conducted at the Kai Tak Youth Sports Ground (the Youth Sports Ground) and the Kai Tak Arena (the Arena) at the Kai Tak Sports Park (KTSP) in October and December 2024 to assess and test the capacity of the two venues and their ancillary facilities nearby. The tests included the arrangements for audiences entering and leaving the venues, as well as crowd management, security screening and ticket checking facilities at the venues, and the hardware operations of the Youth Sports Ground;
- (ii) multiple events would soon be hosted at the KTSP. He suggested

enhancing the public ancillary transport during major events, including increasing the frequency of buses and MTR trains, formulating a clear traffic management plan and implementing measures to prevent traffic congestion;

- (iii) suggested conducting continuous training and education for related staff to ensure that they were familiar with the latest contingency measures, as well as recruiting and training volunteers to assist in maintaining order at the drill on site;
- (iv) suggested providing sufficient temporary medical posts to confront with unexpected incidents;
- (v) suggested strengthening communication and coordination between related departments and organisations such as the Police, the TD, the Home Affairs Department and the Leisure and Cultural Services Department (LCSD) to ensure prompt response in case of emergencies;
- (vi) suggested ensuring that all signage and markings on-site were clear and easy to understand to facilitate crowd dispersal;
- (vii) suggested ensuring that the fire service equipment at all venues was intact, sufficient and able to function properly in case of emergencies; and
- (viii) suggested utilising technology or AI equipment to assist in crowd management, including using camera detectors and video analysis technology to monitor and analyse crowd flow, monitor the real-time number of people and crowd distribution, and issue alerts when crowded or unusual situations were detected; developing mobile applications to collect activity data and crowd locations, as well as to predict and manage crowd flow through big data analysis so as to provide real-time diversion suggestions; and installing smart display screens with AI functions to issue announcements and guidelines based on real-time data to help diverting the crowds effectively.

33. **The Chairman** invited Members to refer to the written reply furnished by

the Culture, Sports and Tourism Bureau and the Kai Tak Sports Park Limited (the Park), i.e. Document No. 3 tabled.

34. **Mr HE Huahan** expressed appreciation for the smooth and orderly completion of the previous drills at the KTSP and raised the following suggestions and enquiries:

- (i) enquired if a test on the carrying capacity of other public transport means such as buses, shuttle buses and taxis as well as the opening of about 800 parking spaces in the KTSP for use by private car drivers would be considered;
- (ii) feedbacks were received from residents that some of the signage leading to Kai Tak and Sung Wong Toi were inaccurate. The KTSP was suggested to check the accuracy of the signage;
- (iii) posters were affixed in the lobbies of large housing estates in Kai Tak to inform residents of the drill arrangements, but not in Tak Long Estate and Kai Ching Estate. He suggested the KTSP to inform residents of the aforementioned public housing estates about the drill arrangements in the future; and
- (iv) although a lighting system, including pendant lights and lights with a temporary electricity supply, had been installed at the road section from Kai Tak Station Square to the KTSP, it was not aesthetically pleasing. The KTSP was suggested to collaborate with the LCSD to change the temporary lighting system into a permanent one.

35. **Mr CHO Wui-hung** expressed appreciation for the active participation of various government departments in the drills. He enquired with the KTSP about the consideration of the hardware facilities at the venues in the event of inclement weather such as the occurrence of rainstorm, very hot and very cold weather conditions.

36. **Mr CHEUNG King-fan** expressed appreciation for the active participation of various government departments in the drills and raised the following suggestions:

- (i) suggested the KTSP to erect clear signage on bus routes at the temporary transport interchange to inform members of the public who would like to take buses the correct bus numbers, or display related

information on large screens in the venues to facilitate audiences who were about to leave by bus;

- (ii) to avoid confusion caused by manual scanning of QR codes, the KTSP was suggested to follow the practice of the MTR and install ticket gates at the entrances;
- (iii) some members of the public reflected that the mobile phone signal reception was poor in the KTSP. The KTSP was suggested to make improvements to avoid network congestion in the future caused by more people using the network at the same time; and
- (iv) the brightness of the digital signage in the venues was relatively high. To avoid affecting nearby residents, the KTSP was suggested to adjust the brightness according to the time.

37. **Dr Rizwan ULLAH** stated that he had participated in the drills of the KTSP and raised the following enquires:

- (i) there would be big bands such as Coldplay performing at the KTSP in April this year. He enquired if the various hardware in the KTSP was sufficient to accommodate them; and
- (ii) big bands would attract the participation of a large number of ethnic minorities and tourists from the Middle East in the future. He enquired if the KTSP would offer halal food for the purchase and enjoyment of visitors.

38. **Mr LAM Tak-shing** expressed appreciation for the active participation of various government departments in the drills and raised the following enquiries and suggestions:

- (i) enquired how ambulances would enter the venues in the event of emergencies at the KTSP;
- (ii) suggested the KTSP to provide AI equipment or robots in the venues so as to free up more manpower to handle and arrange other tasks. He also suggested arranging a dedicated person to be responsible for announcing and coordinating the arrangements for all audiences to

leave the venues for the drills in the future;

- (iii) suggested the KTSP to provide QR codes in the venues so that people inside the venues could scan them to learn about the locations of toilets and food and beverage outlets as well as the transport arrangements;
- (iv) not all the toilets in the KTSP were open to the public. He suggested erecting sufficient signage to inform people inside the venues about which toilets were temporarily out of service; and
- (v) suggested the LCSD to enhance the park facilities near the KTSP so that the overall impression of the KTSP would not be affected by the conditions of nearby parks upon its official opening.

39. **Ms Vivian WONG** raised the following suggestions:

- (i) there was still room for improvement regarding the transport arrangements of the KTSP. For example, the signage for the pick-up and drop-off locations for private cars and taxis were unclear. The KTSP was suggested to improve the relevant situation after the enhancement works; and
- (ii) suggested the KTSP to allow visitors to bring water bottles into the venues and install water dispensers in the venues for the use of visitors.

40. **Mr LAM Pok** expressed appreciation that a number of drills gained recognition from members of the public and raised the following suggestions:

- (i) suggested the KTSP to divert visitors entering the venue according to whether they had carried backpacks and handbags or not, as well as to set up express lanes for the use of those who did not carry any personal belongings to expedite entry;
- (ii) to avoid overlapping with the routes of people leaving the venues and causing congestion, the KTSP was suggested to plan designated routes for people inside the venues to go to toilets or shops and retail outlets in the mall, as well as set up special passageways for the use

by pregnant women or elders; and

- (iii) suggested putting up electronic signage at the road sections exiting the venues to inform people leaving the venues about the waiting time for transportation, so that they could estimate the time and make preparation in advance.

41. **Ms Joyce WAN, Senior Manager of the Kai Tak Sports Park Limited,** replied with the main points as follows:

- (i) upon commissioning, the KTSP would become the largest integrated sports and entertainment new landmark in Hong Kong. Since the end of October last year, the Park had been collaborating with the Government to conduct multiple sports and non-sports test events, as well as large-scale inter-departmental drills. The process and overall operation of the tests had been generally smooth. Through various tests and drills, the Park would continue to learn from actual operational experience in a gradual and orderly manner. The Park would also closely collaborate with various stakeholders to continuously enhance the operating mode, crowd management and ancillary facilities of the precinct so as to be fully prepared for the commissioning of the KTSP in March 2025;
- (ii) in terms of ancillary transport facilities, the Park would formulate a comprehensive crowd and traffic management with the Police and related departments, including public transport services such as the MTR, bus or taxi services. Before each event was held, the Park would issue an “event notice” to members of the public via the District Council and disseminate relevant event information, including the date, time and recommended traffic arrangements of the event, to public transport operators, tenants of Kai Tak Mall and related stakeholders; members of the public could also check bus routes passing through the vicinity of the KTSP via the mobile application of the KTSP, thereby facilitating participants to keep track of bus arrival times. In terms of taxi services, the Park established a communication platform with the taxi industry. In response to the situation of the crowds leaving the venues during the event, the Park would communicate and collaborate with taxi operators and taxi fleets through instant messaging platforms to ensure that taxi services could

cater to the needs of the crowds leaving the venues;

- (iii) the Park stated that information would be disseminated to the residents of Kai Ching Estate and Tak Long Estate through more channels in the future so that they would be informed of the upcoming events organised at the KTSP. Nearby residents would also be familiar with the changes to the KTSP and its surrounding environment;
- (iv) the Park stated that there were about 33 different catering facilities in the Kai Tak Stadium, including Chinese, Western and Southeast Asian cuisines. The Park would also continue to review the quality and variety of food and introduce dishes from different countries to cater to the needs of people from different cultural backgrounds and places as much as possible;
- (v) the Park stated that all toilets in the KTSP were open during events. Individual toilets might be temporarily closed due to cleaning required;
- (vi) the Park stated that the KTSP was an international venue. Apart from taking into consideration of environmental protection, the KTSP also had to balance the needs for safety considerations. She stated that the Kai Tak Stadium of the KTSP could accommodate 50 000 people. To ensure the safety of audiences, players and performers, visitors were not allowed to bring utensils such as water bottles or metal containers into the venue. In addition, there were 33 catering facilities offering food in the venue. There were sufficient water dispensers and free paper cups for the use by members of the public. The food packaging and water cups provided fulfilled environmental standards and were highly degradable. To enhance environmental performance, large recycling bins for separating waste were also available in the venue. The Park was receptive to views from all parties and would regularly review the current operating mode. The results collected from test events would be consolidated to ensure the sustainable development of the precinct;
- (vii) the KTSP had rolled out a 5G network and closely collaborated with the Communications Authority and various telecommunications operators to conduct regular signal tests during test events. To provide all tourists and visitors with a more stable network services,

feedbacks would be conveyed to telecommunications operators;

- (viii) the purpose of installing a retractable roof at the Kai Tak Stadium was to protect it from wind and rain, while concentrating the sound inside the venue to enhance its audio effect. Since the retractable roof was a large machine and numerous decorations might be hung during concerts, the decision on whether the roof would be in an open or a closed status had to be made before the activity was organised to ensure the safety of the on-site environment and members of the public;
- (ix) to ensure a smoother overall process, the entry procedures would be enhanced. Visitors would be reminded as soon as possible to take out their tickets in advance, enabling staff to quickly scan the QR codes on the tickets;
- (x) large banners or publicity posters were affixed at different locations in October last year, enabling members of the public to familiar with the pick-up and drop-off points of public transport near the KTSP as early as possible. However, there might be errors during such posting. The Park had immediately corrected the relevant errors on the day when the mistakes were found;
- (xi) Besides publicity purpose, the large LED screen outside Kai Tak Mall was also used to display information on travelling to and from the MTR stations to the members of the public. The brightness of the screen had been adjusted in a number of drills in the past to ensure lighting requirements were met; and
- (xii) the Park had built a good rapport with government departments. Through multiple large-scale drills, the Park would like to be well prepared for the major events to be held at the opening of the KTSP. The Park would continue to closely collaborate with the District Council and surrounding community groups so that nearby residents could gain a better understanding of the operation of the KTSP.

Hong Kong Police Force (HKPF), thanked all members of the public who participated in the drills, which enabled the Police to make improvements on crowd control before the official commissioning of the KTSP. She also pointed out:

- (i) the MTR was currently the most effective, fastest and orderly means of transport for crowd evacuation. Kai Tak and Sung Wong Toi Stations were the two main stations for travelling to and from the KTSP. She would like members of the public to become accustomed to using these two stations to travel to and from the KTSP. The Police was introducing other public transport means for testing in a gradual and orderly manner. For example, temporary special bus routes were launched and taxi pick-up and drop-off areas were set up on Sung Wong Toi Road in the past for testing their carrying capacities;
- (ii) to minimise the impact on nearby traffic as much as possible and avoid affecting the access of residents of Kai Ching Estate and Tak Long Estate, a car park for private cars was available in the KTSP. Pick-up and drop-off points for private cars and taxis were also set up at Olympic Avenue and streets near the customer service centre of Gainfull Motors for the use by members of the public driving private cars to the KTSP;
- (iii) with regard to ambulance aid and emergency evacuation, the Police had been maintaining close liaison with the Fire Services Department. In order to enable ambulances to arrive at the scene as soon as possible and balance the crowd evacuation and ambulance work, the Police had also tried to evacuate large crowds in previous drills to ensure that there would not be situation of conflict between pedestrians and vehicles;
- (iv) the Police would hold a press conference before the day of each drill to explain its process and content to members of the public. Therefore, information could be accurately and promptly delivered to every member of the public to avoid mistaken circulation of information;
- (v) the “Express Lane” and “Barrier-free Access” were currently

available at the KTSP for use by the needy. In previous drills, wheelchair users had used the “Barrier-free Access” to take the shortest route from the drop-off area to the security checkpoint. The security check was carried out by ambassadors;

- (vi) the Police would check the signage in the KTSP again to ensure their accuracy and avoid bringing inconvenience to members of the public. The Police were also developing a smart tool, which would be launched in February or March 2025, to provide visitors with more information about the venues;
- (vii) with the gradual opening of the KTSP, the temporary signage would be gradually converted into permanent installations, which would be more aesthetically pleasing. Thus, the impact on residents and members of the public working nearby would be minimised; and
- (viii) thanked Members of the District Council and residents for their views. The Police could hence make more comprehensive considerations to provide a comfortable and an inclusive environment for public use.

43. There being no further follow-up enquiries from Members on the item, the Chairman declared the agenda item closed.

Item 6

Urge for Strengthening Efforts in Year-end Patrols in Kowloon City District

(KCDC Paper No. 5/2025)

44. **Mr LAM Pok** introduced Paper No. 5/2025 with the main points as follows:

- (i) suggested increasing the number of patrolling officers to stop and check suspicious persons and adjusting the frequency of patrol appropriately to ensure patrol services were round-the-clock and uninterrupted during holidays;
- (ii) suggested strengthening efforts in safeguarding the safety and property of residents, particularly the efforts in patrolling private buildings, public housing estates and “three-nil” buildings by reminding management offices and security personnel to keep an eye

out for suspicious persons, thereby reducing the risk of burglary;

- (iii) suggested enhancing the frequency of patrols in key areas to ensure the safety of these areas and special blind spots;
- (iv) suggested utilising modern technology such as video surveillance and drone inspection to enhance the efficiency of patrols, as well as detect and handle unusual situations in a timely manner;
- (v) suggested carrying out public safety education through means such as publicity leaflets, banners, media publicity and community activities to raise the safety awareness and self-protection capabilities of members of the public, thus jointly maintaining social security and creating a good social atmosphere; and
- (vi) suggested encouraging members of the public to raise their views on the patrol work so as to continuously improve and enhance the efficiency and quality of patrols.

45. **Mr LEE Chiu-yu** stated that the risk of crime was higher when the year-end approached based on past experience. The Police was suggested to utilise the capacity of the community to establish temporary communication channels or groups by collaborating with owners' corporations and management companies in the district for exchanging information when suspicious circumstances were detected.

46. **Mr WONG Man-kong** stated that many old buildings in the district were undergoing maintenance. Scaffoldings had to be erected on external walls. The Police was suggested to step up patrols to prevent criminals from committing crimes by breaking into units through climbing up the walls in the small hours.

47. **Mr CHAN Siu-ming, District Commander, Kowloon City District of the HKPF**, replied with the main points as follows:

- (i) to prevent crimes related to robbery, burglary, theft and snatching, the Police would conduct winter precautions from Christmas to Chinese New Year by deploying additional uniformed and plain-clothes officers to carry out patrols in crime spots with higher risks in the district;
- (ii) the crime figure in Kowloon City Police District recorded a slight

increase, mainly due to deception cases. Crimes involving robbery, burglary, theft and snatching were few in number, with 21 cases in the third quarter and only 13 cases in the fourth quarter of last year;

- (iii) the Police encouraged members of the public to spot and report, that was reporting to the Police immediately if they detected any suspicious persons, so as to prevent serious crimes from occurring;
- (iv) the public could install more sophisticated security facilities such as equipping solid well-constructed doors with door viewers, as well as avoid leaving large amounts of cash and valuables at home, while shops could install closed-circuit televisions;
- (v) members of the public were suggested to lock their doors and windows properly to lower the risk of burglars breaking in and committing burglary. Owners of old buildings undergoing maintenance or “three-nil” buildings should install additional lighting systems on scaffoldings. The Police would also bring flashlights when patrolling the related scaffoldings to prevent burglars from committing burglary by breaking into units from scaffoldings;
- (vi) after learning about a robbery occurred at a jewellery shop in Sheung Shui, the Police had contacted 21 jewellery shops in Kowloon City District immediately. They were reminded to step up efforts against robbery and report to the Police immediately if they encountered any suspicious circumstances;
- (vii) the Police had arranged for uniformed and plain-clothes officers to monitor if elders who had just withdrawn cash from the bank were being followed, thereby preventing criminals from robbing elders of their properties;
- (viii) during winter precautions, the Police and the Fight Crime Committee distributed publicity leaflets and burglar alarms in markets and residential areas in the district. The public could install alarms at locations such as balconies. To alert residents and pose a deterrent effect on criminals, burglar alarms would emit sounds when burglars attempted to climb into the units;
- (ix) environmental factors and legal requirements had to be taken into

account when utilising technology to prevent and detect crimes. The Department of Justice would be consulted when necessary to avoid infringing on the privacy of residents. However, the Police would continue to actively follow up and consider the related arrangements; and

- (x) the Police welcomed members of the public to express their views to the Police via email or by post.

48. There being no further follow-up enquiries from Members on the item, the Chairman declared the agenda item closed.

Item 7

Working Group on Boosting Local Economy (WGBLE)

(KCDC Paper No. 6/2025)

49. In accordance with Order 87 of the Standing Orders, **the Chairman** declared that **Ms Vivian WONG** would continue to serve as the Chairman of the WGBLE and appointed **Mr LEE Chiu-yu** as the Vice-chairman of the working group for a term of one year to 31 December 2025.

Item 8

Any Other Business

50. There being no other items raised by **Members**.

Item 9

Date of Next Meeting

51. **The Chairman** announced that the next meeting would be held at 2:30 p.m. on 27 March 2025 and the closing date for submission of papers would be 12 March 2025.

52. **The Chairman** adjourned the meeting at 4:30 p.m.

The minutes of this meeting were confirmed on 27 March 2025.

The Chairman

The Secretary

KCDC Secretariat
March 2025