

**‘Meet-the-Public’ Scheme 會見市民計劃****Progress Report for the Period 1.8.2018 to 30.9.2018**

由二零一八年八月一日至二零一八年九月三十日之進展報告

Name of district 地區名稱 葵青  
 No. of sessions held 會見市民次數 0

Analysis of the cases handled 接辦個案的分析

Nature of cases 個案性質	Number of cases 個案數目					
	Enquiries 詢問	Complaints 投訴	Requests for Assistance 請求援助	Suggestions 建議	Others 其他	Total & (%) 總數及(百分率)
1. Housing 房屋						—
2. Traffic and Transport 交通及運輸						—
3. Environmental 環境						—
4. Medical & Health 醫療及口生						—
5. Education 教育						—
6. Law and Order 治安						—
7. Hawkers and Market 小販及街市						—
8. Social Welfare 社會福利						—
9. Land Matters 土地事宜						—
10. Building Management 大廈管理						—
11. Personal Matters 個人問題						—
12. Others* 其他						—
Total & (%) 總數及(百分率)	—	—	—	—	—	—

\* The nature of cases grouped under “Others” 在“其他”欄下之個案之性質：

Outcome of the cases handled 個案的處理情況

Nature of cases 個案性質	Number of cases 個案數目						
	Successfully resolved (include cases where requests were acceded to and cases where alternative solutions were offered) 成功解決（包括允許所請的個案及有折衷解決方法的個案）			Request <u>not</u> acceded to 經處理後要求未被接納	Action still in progress 工作仍在進行中		Total & (%) 總數及(百分率)
	during interviews (advice/ assistance given by DO/DC member) 在會見時(民政事務處／區議員給予意見／協助)	by reference to Government Departments 轉交政府部門處理	by reference to DC/DC Committees 轉交區議會／區議會屬下常務委員會處理		by Government Department 由政府部門處理	by District Council /DC Committees 由區議會／區議會屬下常務委員會處理	
1. Housing 房屋							—
2. Traffic and Transport 交通及運輸							—
3. Environmental 環境							—
4. Medical & Health 醫療及口生							—
5. Education 教育							—
6. Law and Order 治安							—
7. Hawkers and Market 小販及街市							—
8. Social Welfare 社會福利							—
9. Land Matters 土地事宜							—
10. Building Management 大廈管理							—
11. Personal Matters 個人問題							—
12. Others* 其他							—
Total & (%) 總數及(百分率)	—	—	—	—	—	—	—