

Sai Kung District Council  
Food, Environment and Hygiene Committee  
Minutes of the Third Meeting in 2024

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Date : 16 May 2024 (Thursday)  
Time : 10:00 a.m.  
Venue : Conference Room of the Sai Kung District Council

**Present**

Mr WONG Wang-to, MH (Chairman)	Member of Sai Kung District Council
Mr CHAN Kin-chun, Ken (Vice-Chairman)	Member of Sai Kung District Council
Ms FONG Kwok-shan, Christine	Member of Sai Kung District Council
Mr WANG Wen	Member of Sai Kung District Council
Mr WONG Shui-sang	Member of Sai Kung District Council
Mr LI Tin-chi	Member of Sai Kung District Council
Mr LI Ka-leung, Philip, MH	Member of Sai Kung District Council
Ms LI Ka-yan	Member of Sai Kung District Council
Mr CHAU Ka-lok	Member of Sai Kung District Council
Mr LAM Chun-ka	Member of Sai Kung District Council
Ms KI Lai-mei, MH	Member of Sai Kung District Council
Mr YAU Ho-lun	Member of Sai Kung District Council
Ms YU Natasha	Member of Sai Kung District Council
Ms SZE Pan-pan	Member of Sai Kung District Council
Ms WU Suet-lin	Member of Sai Kung District Council
Mr CHEUNG Mei-hung, Chris	Member of Sai Kung District Council
Mr CHEUNG Chin-pang	Member of Sai Kung District Council
Mr CHEUNG Man-tim	Member of Sai Kung District Council
Ms CHONG Nga-ting, Angel	Member of Sai Kung District Council
Mr CHAN Kwong-fai	Member of Sai Kung District Council
Mr CHAN Kai-wai, MH	Member of Sai Kung District Council
Mr CHAN Kuen-kwan, MH	Member of Sai Kung District Council
Mr TSANG Kwok-ka	Member of Sai Kung District Council
Mr WAN Kai-ming	Member of Sai Kung District Council
Mr WONG Yuen-hong	Member of Sai Kung District Council
Ms KAN Tung-tung	Member of Sai Kung District Council
Ms TAM Chuk-kwan	Member of Sai Kung District Council
Miss LIEN Sze-ying, Cecilia (Secretary)	Executive Officer (District Council)4, Sai Kung District Office

### **In Attendance**

Miss LAM I-ching	Assistant District Officer (Sai Kung)1, Sai Kung District Office
Miss CHENG Suet-ching, Lacus	Assistant District Officer (Sai Kung)2, Sai Kung District Office
Mr CHENG Chi-wing, Ken	Senior Liaison Officer (1), Sai Kung District Office
Mr NG Wai-ming	Senior Liaison Officer (3), Sai Kung District Office
Mr CHUNG Kai-yin	Senior Executive Officer (District Council), Sai Kung District Office
Miss LAI Wing-sau, Winsy	District Environmental Hygiene Superintendent (Sai Kung), Food and Environmental Hygiene Department
Ms CHOW Yuk-chu	Chief Health Inspector (Sai Kung)1, Food and Environmental Hygiene Department
Mr HO Yiu-ming	Chief Health Inspector (Sai Kung)2, Food and Environmental Hygiene Department
Mr CHAN Chi-pun, Aaron	Deputy District Leisure Manager (Sai Kung)2, Leisure and Cultural Services Department
Miss WONG Ho-ying, Connie	Senior Environmental Protection Officer (Regional East)4, Environmental Protection Department
Ms CHAN Long-kwan, Joyee	Fauna Conservation Officer (Operation)1, Agriculture, Fisheries and Conservation Department

### **Absent**

Mr LAU Kai-hong, MH	Member of Sai Kung District Council
Mr CHONG Yuen-tung, MH	Member of Sai Kung District Council

### **Welcome Remarks**

The Chairman said a quorum was present and the meeting commenced officially. He welcomed all Members and departmental representatives to the third meeting of the Sai Kung District Council (SKDC) Food, Environment and Hygiene Committee (FEHC) in 2024.

2. The Chairman said Mr LAU Kai-hong and Mr CHONG Yuen-tung had notified the Secretariat in advance of their absence from today's meeting as they were not in Hong Kong.

#### **I. Confirmation of Minutes of the 2<sup>nd</sup> FEHC Meeting in 2024 held on 14 March 2024**

3. The Chairman said the Secretariat had not received any proposed amendment before the meeting. There being no proposed amendment at the meeting, the Chairman declared that the above minutes were confirmed.

## II. New Items

### (A) Food and Environmental Hygiene Department's District Action Plan (SKDC(FEHC) Paper No. 24/24)

4. The Chairman asked the representatives of the Food and Environmental Hygiene Department (FEHD) to brief Members on the paper.

5. Mr HO Yiu-ming, Chief Health Inspector (Sai Kung)2, FEHD introduced the paper.

6. Members' views were consolidated as follows:

- They suggested that FEHD should pay more attention to the environmental hygiene issues at the following locations:
  - littering problem at the road towards The Wings outside Exit A of Tseung Kwan O MTR Station;
  - littering problem at the road near the bus stop outside Tseung Kwan O Plaza;
  - hygiene issues caused by pet fouling on Tong Yin Street near The Wings;
  - mosquito infestation at the construction sites of the SUNeVision Data Centre and those in Tseung Kwan O Area 86;
  - rodent infestation at Sheung Ning Playground near On Ning Garden; and
  - rodent infestation near Exit B of Hang Hau MTR Station.

7. Mr HO Yiu-ming, Chief Health Inspector (Sai Kung)2, FEHD said that FEHD would pay more attention to the environmental hygiene issues at the locations mentioned above. He also suggested that the relevant department responsible for managing Sheung Ning Playground should strengthen rodent control measures. Furthermore, FEHD would liaise with the MTR Corporation Limited (MTRCL) to enhance rodent control efforts around Hang Hau MTR Station.

8. Members noted the above paper.

### (B) Food and Environmental Hygiene Department's Anti-mosquito Campaign 2024 (Phase II) in Sai Kung District (SKDC(FEHC) Paper No. 25/24)

9. Mr HO Yiu-ming, Chief Health Inspector (Sai Kung)2, FEHD introduced the paper.

10. Some Members enquired about the reason for the improvement in the Gravidtrap Index for *Aedes albopictus* in the area "Ngau Liu and Muk Min Shan" in 2024 compared to 2023 as shown in Annex II of the report.

11. Mr HO Yiu-ming, Chief Health Inspector (Sai Kung)2, FEHD said that FEHD had

strengthened its efforts in mosquito prevention and control, as well as publicity to improve the situation. He would like to take this opportunity to thank Members for their participation in the relevant promotional activities organised by the department earlier. Moreover, FEHD also collaborated with other departments or stakeholders to conduct site inspections in the areas under their management, and provided them with knowledge and technical advice on mosquito control. He hoped that all parties would work together to actively participate in mosquito prevention and control.

12. The Chairman thanked the Pest Control Teams of FEHD for their hard work. He suggested that FEHD should coordinate with the relevant departments or stakeholders to trim the overgrown trees before summer to prevent mosquito breeding.

13. Members noted the above paper.

### **III. Matters Arising**

- (A) Item referred by the Sai Kung District Council: Summary of District Consultation on the “Issues of Concern to Sai Kung District – Environmental Hygiene”  
(SKDC(M) Paper No. 13/24)

14. As there were multiple environmental hygiene issues that required follow-up, and there being no objection from Members, the Chairman declared that this FEHC meeting would focus on discussing the issues related to yard waste, insufficient waste reduction ancillary facilities and municipal solid waste charging. The remaining environmental hygiene issues would be followed up in the subsequent FEHC meetings.

15. Given that the following motion was relevant to the above item, and there being no objection from Members, the Chairman declared that the two items would be discussed together.

- (3) Request for the provision of more community recycling facilities in Tseung Kwan O South and improvement to the current recycling services  
(SKDC(FEHC) Paper No. 34/24)

16. The Chairman said that the motion was moved by Mr WONG Wang-to and seconded by Mr WONG Yuen-hong, Ms SZE Pan-pan, Mr Chris CHEUNG, Mr CHAN Kwong-fai, Mr YAU Ho-lun, Ms LI Ka-yan, Ms KI Lai-mei, Mr TSANG Kwok-ka, Mr CHAN Chi-ho, Mr WANG Wen, Ms KAN Tung-tung, Mr CHONG Yuen-tung, Ms Christine FONG, Ms Angel CHONG and Mr CHAU Ka-lok.

17. Members noted the written replies from the Environmental Protection Department (EPD) (SKDC(FEHC) Paper Nos. 42/24 and 45/24).

18. Members' views were consolidated as follows:

- They suggested setting up permanent designated recycling points in Tseung Kwan O South and LOHAS Park (e.g. at shopping malls, housing estates at O'South Coast and LOHAS Park).
- They suggested relaxing the restrictions on owners' corporations to apply for food waste smart recycling bins (FWSRBs).
- They suggested distributing more domestic food waste buckets to the public so that there would be one bucket for every household, or allowing members of the public to redeem domestic food waste buckets with fewer GREEN\$ points using the GREEN@COMMUNITY Gift Redemption Units (machines for gift redemption).

19. Miss Connie WONG, Senior Environmental Protection Officer (Regional East)4, EPD responded as follows:

- EPD was continuously expanding the GREEN@COMMUNITY services, such as the recent addition of GREEN@KIN MING and GREEN@SHEUNG TAK. The department would continue to review the situation.

[Post-meeting note: GREEN@PO LAM had extended its operating hours to provide services from 8:00 a.m. to 8:00 p.m. since 1 May this year on a trial basis for a period of 6 months.]

- The GREEN@COMMUNITY (except the Recycling Stores in public housing estates) provided regular and designated door-to-door collection services for residential estates. Property management companies were welcome to contact GREEN@COMMUNITY for arranging relevant services.
- A FWSRB could normally serve up to 500 households. She would relay Members' suggestions regarding the application for FWSRBs and the distribution of domestic food waste buckets to the relevant colleagues for their consideration.

[Post-meeting note: Each FWSRB was equipped with a 120-litre inner bin. When the collected food waste reached 70% capacity, the system would automatically notify the cleaning staff to replace the inner bin. Since there was no limit to the number of times the inner bin could be replaced, and the participation rate varied for each building, each FWSRB could serve at least one to two public housing blocks. Based on actual operational experience, each inner bin replacement could collect food waste from 60 to 70 households, and each FWSRB was sufficient to serve at least 500 households. To further encourage domestic food waste recycling, EPD would closely monitor the usage of FWSRBs and install additional FWSRBs in housing estates.]

20. The Chairman said that although each FWSRB could serve up to 500 households, a

single block in Bauhinia Garden already had 400 households. One FWSRB would not be able to cope with the demand if it was shared by residents of two blocks. Meanwhile, he suggested that EPD should organise relevant publicity activities on environmental protection in the future to allow members of the public to redeem domestic food waste buckets with their GREEN\$ points earned under GREEN@COMMUNITY.

21. The Vice-Chairman said that LOHAS Park accommodated a large number of households and most of the residents had developed recycling habits. Yet, the existing mobile Recycling Spots were insufficient to meet their needs. He suggested that EPD should set up additional fixed recycling points in LOHAS Park through tendering or other means.

22. Members declared their interests as follows:

- Mr Ken CHAN declared that he was the Chairman of the Tseung Kwan O Kai Fong Joint Association, which was the operator of GREEN@PO LAM.
- Ms KI Lai-mei declared that she was the Vice-Chairman of the Sai Kung and Tseung Kwan O Women's Association, which was the operator of GREEN@SAI KUNG TOWN.
- Ms TAM Chuk-kwan declared that she was a staff member of the Tseung Kwan O Kai Fong Joint Association, which was the operator of GREEN@PO LAM. She also served as the project manager of the food waste recycling scheme.

23. The additional suggestions put forward by Members were consolidated as follows:

- They suggested that EPD should proactively collaborate with MTRCL (for the LOHAS Park area) and the housing estates in Tseung Kwan O South to set up Recycling Stores and provide additional mobile Recycling Spots.
- They suggested that EPD should make optimal use of government land/community halls to establish Recycling Stores. This could avoid spending public funds on higher rents for locations at private shopping malls or housing estates.
- They enquired about the reason for EPD to reduce the resources for the recycling vehicles serving Tiu Keng Leng despite the increasing demand for recycling services.
- They suggested providing more resources for the Green Outreach team to extend the service hours of the mobile Recycling Spots to the evening, so as to cater for the needs of people who had to work during the daytime.
- They recommended clearly delineating the contractual service scope of GREEN@COMMUNITY to improve the allocation of manpower.

24. Miss Connie WONG, Senior Environmental Protection Officer (Regional East)<sup>4</sup>, EPD said that many housing estates in Tseung Kwan O had already joined the relevant recycling schemes or had set up FWSRBs in the estates. EPD also provided door-to-door

collection services. She would relay the Members' suggestions to the relevant colleagues for their consideration.

25. There being no objection from Members, the Chairman declared that the motion was passed and requested EPD to follow up.

26. There being no comments from Members, the Chairman declared that this item would be deleted at the next meeting.

#### **IV. Report Items**

- (A) Statistics on Environmental Hygiene Service and Itinerant Hawkers in Sai Kung District  
(SKDC(FEHC) Paper Nos. 26/24 to 29/24)

27. Members enquired about the details of the unsatisfactory test results of the food samples in item 2(a), swimming pool samples in item 3(a), and stream/well samples in item 3(c) of the report.

28. Ms CHOW Yuk-chu, Chief Health Inspector (Sai Kung)1, FEHD said that she would provide the relevant information after the meeting.

[Post-meeting note: FEHD provided the relevant information to the Secretariat on 7 June 2024.]

29. Members noted the above reports.

- (B) Issues related to the operation of Temporary Fill Bank at Tseung Kwan O Area 137 and the South East New Territories Landfill  
(SKDC(FEHC) Paper Nos. 30/24 and 31/24)

30. Members' views were consolidated as follows:

- They asked the Civil Engineering and Development Department (CEDD) to provide an update on the progress of the installation of red light cameras with speed detection function on Wan Po Road (northbound). They also enquired whether red light cameras with speed detection function had been installed at the Cross Bay Bridge.
- They suggested that CEDD arrange a joint site visit with SKDC Members when the cameras were in operation.
- They enquired whether EPD had established a relevant Landfill Liaison Group, and if its term of office had expired, whether a new Landfill Liaison Group would be set up.

31. Miss Connie WONG, Senior Environmental Protection Officer (Regional East)4,

EPD said that the department had established a District Liaison Group for Sai Kung District (i.e. the “Landfill Liaison Group” mentioned by Members). She would relay Members’ enquiries to the relevant colleagues for their follow-up.

32. The Chairman asked the representative of EPD to provide supplementary information on the term of office of the Landfill Liaison Group after the meeting.

33. Miss Lacus CHENG, Assistant District Officer (Sai Kung)<sup>2</sup>, Sai Kung District Office added that at this stage, it was necessary for EPD to confirm the term of office of the current-term Landfill Liaison Group while its composition and other relevant matters shall be discussed afterwards and based on the actual circumstances.

34. The Chairman supplemented that if there was no representative in the existing Landfill Liaison Group, he suggested that EPD invite local stakeholders (including SKDC Members) to join the group.

[Post-meeting note: EPD provided the relevant information to the Secretariat on 7 June 2024.]

35. Members suggested including the environmental issues around the concrete batching plant in Area 137 in the scope of discussion of the Landfill Liaison Group. Additionally, they had received complaints from members of the public about the gravel and moss found at Tseung Kwan O Cross Bay Bridge and Tseung Kwan O - Lam Tin Tunnel. They asked whether FEHD was responsible for the cleaning work in those areas.

36. The Chairman stated that the scope of discussion of EPD’s Landfill Liaison Group did not fall within FEHC’s terms of reference. Regarding Members’ enquiries to FEHD, as relevant information was currently not available, he suggested that Members raise a motion for discussion at the next FEHC meeting.

37. Members noted the above reports.

## **V. Motions Raised by Members**

- (1) Suggest providing a public toilet at a suitable location near the end of Tseung Kwan O Cross Bay Bridge in Tiu Keng Leng, or providing container-type portable toilets at Tseung Lam Highway Garden in Tiu Keng Leng for the convenience of users of Tseung Kwan O Cross Bay Bridge (SKDC(FEHC) Paper No. 32/24)

38. The Chairman said that the motion was moved by Mr CHEUNG Chin-pang and seconded by Mr CHONG Yuen-tung, Mr WAN Kai-ming, Mr TSANG Kwok-ka, Ms KI Lai-mei, Mr CHENG Yu-hei, Mr CHAU Ka-lok, Mr WANG Wen, Mr LI Tin-chi, Mr CHAN Kuen-kwan, Mr CHAN Chi-ho, Mr Chris CHEUNG, Ms KAN Tung-tung, Mr CHAN Kwong-fai, Ms Angel CHONG, Mr LAU Kai-hong, Mr Kelvin YAU, Ms SZE



Pan-pan, Mr Ken CHAN, Ms TAM Chuk-kwan, Mr WONG Yuen-hong, Mr WONG Wang-to, Ms Christine FONG, Ms LI Ka-yan, Ms YU Natasha, Mr LAM Chun-ka, Ms WU Suet-lin and Mr CHEUNG Man-tim.

39. Members noted the written replies from FEHD and the Leisure and Cultural Services Department (LCSD) (SKDC(FEHC) Papers Nos. 37/24 and 38/24).

40. Members' views were consolidated as follows:

- They suggested that FEHD provide a public toilet or a small temporary public toilet at a suitable location closer to the end of Tseung Kwan O Cross Bay Bridge in Tiu Keng Leng (e.g. LCSD's water pump house) for the convenience of visitors and nearby residents.
- They suggested that FEHD place directional signs inside the public toilets near the Cross Bay Bridge to provide information about the locations and distances of other nearby public toilets.
- They suggested that FEHD consider the appearance, surrounding environment and practicality when designing public toilets.
- They suggested that FEHD coordinate with relevant departments and stakeholders to provide directional signs indicating the locations of the toilets in the shopping malls near the Cross Bay Bridge.
- They suggested that LCSD prioritise the provision of public toilets on the site planned for the construction of Tiu Keng Leng Park in Tseung Kwan O Area 72.

41. Miss Winsy LAI, District Environmental Hygiene Superintendent (Sai Kung), FEHD said that she would discuss matters relating to public toilets with Members and relevant departments after the meeting.

42. Mr Aaron CHAN, Deputy District Leisure Manager (Sai Kung)2, LCSD stated that LCSD mainly considered the provision of public toilets as the ancillary facilities of its venues. Therefore, LCSD might not be able to provide assistance for this motion. As for the planning of Area 72, the department would continue to develop Tiu Keng Leng Park in accordance with the approved planned use of the land with the existing resources. LCSD adopted an open attitude towards the suggestion for relevant departments to submit an official application for constructing public toilets in Area 72 through the Planning Department.

43. There being no objection from Members, the Chairman declared that the motion was passed, and requested FEHD and LCSD to follow up.

44. There being no comments from Members, the Chairman declared that this item would be deleted at the next meeting.

- (2) Request for proactive measures to address the problem of koels  
(SKDC(FEHC) Paper No. 33/24)

45. The Chairman said that the motion was moved by Mr WONG Yuen-hong and seconded by Mr WONG Wang-to.

46. Members noted the written replies from the Agriculture, Fisheries and Conservation Department, LCSD and FEHD (SKDC(FEHC) Paper Nos. 39/24, 40/24 and 41/24).

47. Members suggested that LCSD should consider the environmental factors and the health of nearby residents when planting trees, such as the potential problems caused by wild birds. LCSD should also consider hanging reflective objects on trees to prevent congregation of wild birds. Members opined that simply asking residents to close their windows was not an effective solution.

48. Mr Aaron CHAN, Deputy District Leisure Manager (Sai Kung)2, LCSD said that the existing taller trees were either planted long ago or grew naturally. In recent years, LCSD had avoided planting trees with large tree crowns for various reasons, and the chances of birds nesting on smaller trees were also relatively low. The department could not unreasonably remove existing healthy trees. As regards the suggestion on hanging reflective materials, the department implemented similar measures in the past, but many complaints from the public about the light nuisance caused by the reflective objects were received. On top of that, there were concerns about safety and tree health. LCSD currently did not have any guidelines on handling koels, but it would relay Members' opinions to the relevant policy bureaux and departments for their consideration.

49. There being no objection from Members, the Chairman declared that the motion was passed and requested LCSD to follow up.

50. There being no comments from Members, the Chairman declared that this item would be deleted at the next meeting.

- (3) Request for the provision of more community recycling facilities in Tseung Kwan O South and improvement to the current recycling services  
(SKDC(FEHC) Paper No. 34/24)

51. The above item had been discussed with another item earlier.

- (4) Request the Environmental Protection Department to exercise stringent control over the vetting and approval process of construction noise permits for engineering works, carry out more random checks and monitor the traffic noise from the tunnel next to Ocean Shores, and ask the departments concerned to resolve the noise problem at the relevant road section in the long run  
(SKDC(FEHC) Paper No. 35/24)

52. The Chairman said that the motion was moved by Mr CHAN Kai-wai and seconded by Mr Chris CHEUNG, Mr CHAN Kwong-fai, Ms LI Ka-yan, Mr CHEUNG Man-tim, Mr CHONG Yuen-tung, Mr LI Tin-chi, Mr CHAN Chi-ho, Ms SZE Pan-pan, Mr WAN Kai-ming, Mr LAM Chun-ka, Ms KAN Tung-tung, Mr WANG Wen, Mr Ken CHAN, Ms Christine FONG, Mr WONG Yuen-hong and Mr CHAU Ka-lok.

53. Members noted the written replies from EPD and CEDD (SKDC(FEHC) Paper Nos. 43/24 and 46/24).

54. Members' views were consolidated as follows:

- They asked EPD to provide the reasons for permitting contractors to carry out construction works for 72 consecutive hours, the relevant approval criteria, and the reasons for not taking actions despite the road traffic noise level measured at Ocean Shores exceeding 70 decibels (dB).
- They suggested EPD exercise stringent control over the vetting and approval process of construction noise permits (CNPs), conduct more random checks and monitor the road traffic noise from the tunnel next to Ocean Shores.

[Post-meeting note: EPD provided the relevant information to the Secretariat on 7 June 2024.]

55. The response of Miss Connie WONG, Senior Environmental Protection Officer (Regional East)<sup>4</sup>, EPD was summarised as follows:

- The parameter for road traffic noise data was “the level exceeded for 10% of the time” (L10), so the traffic noise level L10 shown in the photo on the left under “noise from road traffic” in Paper No. 35/24 should be 62.83 dB instead of 75.72 dB. The sound level meter in the photo on the right could not measure the L10 parameter. CEDD had also measured the noise levels during peak traffic hours in accordance with the Environmental Monitoring and Audit Manual. The estimated noise level under the peak traffic flow within 15 years after the commissioning of the relevant road would only be 63 dB L10. EPD had also conducted multiple site visits to measure the noise at Ocean Shores, and the values were far below the 70 dB L10 standard.
- Regarding Members' concerns about EPD's vetting and approval of CNPs, she stated that general construction works carried out on construction sites on weekdays between 7:00 a.m. and 7:00 p.m. (non-restricted hours) did not require a CNP. Only general construction works using powered mechanical equipment or prescribed construction works in designated areas during restricted hours required a valid CNP. EPD would continue to conduct noise assessments, vet and approve CNP applications in accordance with the relevant technical memoranda.
- Members pointed out that the suspected non-compliant contractors had

obtained CNPs but failed to comply with the conditions of the permits. EPD would conduct inspections after granting CNPs, and had instigated prosecution against non-compliant cases and cancelled individual contractors' CNPs in the past. The department also required the contractors to strengthen their management before reconsidering their applications in accordance with the relevant technical memoranda.

- EPD would continue to regulate construction works carried out on construction sites during restricted hours in accordance with the Noise Control Ordinance.

56. Members suggested that EPD should consider installing noise enclosures with reference to the approach taken in the vicinity of Po Lam Road North near Tsui Lam Estate, in a bid to alleviate the noise problem at Ocean Shores and other construction sites in the district.

57. Miss Connie WONG, Senior Environmental Protection Officer (Regional East)<sup>4</sup>, EPD said that noise barriers were retrofitted along Po Lam Road North because the traffic noise at the nearby residential areas exceeded the standard. As the road traffic noise at Ocean Shores did not exceed the relevant standard, EPD could not request CEDD to implement additional noise mitigation measures at that location. EPD could convey Members' views to CEDD for its consideration.

58. The Chairman said that while the current noise data parameter at Ocean Shores did not exceed 70 dB, it was still considered very close to that level. He suggested that EPD actively consider Members' opinions to alleviate the noise issue at that location. He also asked EPD to provide supplementary information after the meeting about the number of times the department had vetted applications for the works conducted at the tunnel near Ocean Shores and the relevant results, and the statistics on prosecution against non-compliance discovered during inspections.

[Post-meeting note: EPD provided the relevant information to the Secretariat on 7 June 2024.]

59. There being no objection from Members, the Chairman declared that the motion was passed, and requested EPD and CEDD to follow up.

60. There being no objection from Members, the Chairman declared that this item would be retained at the next meeting.

- (5) Request for improvement to the telephone appointment service of the institutions under the Hospital Authority  
(SKDC(FEHC) Paper No. 36/24)

61. The Chairman said that the motion was moved by Mr LI Tin-chi and seconded by Mr WONG Yuen-hong, Mr WAN Kai-ming, Ms TAM Chuk-kwan, Mr LAU Kai-hong,

Ms Christine FONG, Mr CHAU Ka-lok, Mr CHAN Kuen-kwan, Mr CHENG Yu-hei, Mr CHONG Yuen-tung, Mr WONG Wang-to, Ms SZE Pan-pan, Mr YAU Ho-lun, Mr CHEUNG Man-tim and Mr Philip LI.

62. Members noted the written reply from the Hospital Authority (HA) (SKDC(FEHC) Paper No. 44/24).

63. Members' views were consolidated as follows:

- They suggested that HA increase manpower to provide manually operated telephone appointment service.
- They recommended organising training classes for the mobile application "HA Go" at its clinics, or arranging for "HA Go" promotion ambassadors at Tseung Kwan O Hospital to educate the public (especially the elderly) on how to use the mobile application.
- They suggested that HA consider introducing an elderly-friendly/simplified version of the "HA Go" system and improving the appointment rescheduling function.
- They suggested increasing the number of medical staff in Sai Kung District to meet the long-term local demand.

64. Miss Lacus CHENG, Assistant District Officer (Sai Kung)2, Sai Kung District Office expressed her gratitude to Members for reflecting local views. Given the current manpower shortage and heavy workload of HA, it was anticipated that organising training classes for the mobile application "HA Go" or providing manually operated telephone appointment service would be quite difficult. She appealed to Members to organise training classes in the community to teach elderly persons or those in need how to use the mobile application "HA Go".

65. The Chairman added that when discussing the above issue, Members could also take into account the problems of insufficient manpower and a lack of relevant hardware facilities faced by the Department of Health.

66. There being no objection from Members, the Chairman declared that the motion was passed and requested HA to follow up.

67. There being no objection from Members, the Chairman declared that the item would be retained at the next meeting.

## **VI. Any Other Business**

68. No other business was raised.

## **VII. Date of Next Meeting**

69. The Chairman said the next meeting was scheduled for 10:00 a.m. on 11 July 2024 (Thursday).

70. The meeting ended at 11:55 a.m.

Sai Kung District Council Secretariat  
June 2024