

**Minutes of the 5<sup>th</sup> Meeting of  
the Sha Tin District Council in 2017**

**Date** : 28 September 2017 (Thursday)  
**Time** : 2:30 pm  
**Venue** : Sha Tin District Council Conference Room  
 4/F, Sha Tin Government Offices

<b><u>Present</u></b>	<b><u>Time of joining the meeting</u></b>	<b><u>Time of leaving the meeting</u></b>
Chairman : Mr HO Hau-cheung, SBS, MH	2:30 pm	3:45 pm
Vice-Chairman : Mr PANG Cheung-wai, Thomas, SBS, JP	2:30 pm	2:45 pm
Members :		
Mr CHAN Billy Shiu-yeung	2:30 pm	3:45 pm
Mr CHAN Kwok-keung, James	2:30 pm	2:45 pm
Ms CHAN Man-kuen	2:30 pm	3:45 pm
Mr CHAN Nok-hang	2:40 pm	3:45 pm
Mr CHENG Tsuk-man	2:38 pm	3:12 pm
Mr CHING Cheung-ying, MH	2:44 pm	3:45 pm
Mr CHIU Chu-pong, Sunny	2:30 pm	3:45 pm
Mr CHIU Man-leong	2:36 pm	3:45 pm
Mr HUI Yui-yu, Rick	2:36 pm	3:43 pm
Mr LAI Tsz-yan	2:51 pm	3:45 pm
Ms LAM Chung-yan	2:30 pm	3:39 pm
Mr LEE Chi-wing, Alvin	2:30 pm	3:45 pm
Mr LEUNG Ka-fai, Victor	2:36 pm	3:45 pm
Mr LI Sai-hung	2:30 pm	3:45 pm
Mr LI Sai-wing	2:30 pm	2:45 pm
Mr MAK Yun-pui	2:49 pm	3:10 pm
Mr MOK Kam-kwai, BBS	2:30 pm	3:45 pm
Mr NG Kam-hung	2:40 pm	3:38 pm
Mr PUN Kwok-shan, MH	2:30 pm	3:45 pm
Mr SIU Hin-hong	2:30 pm	3:45 pm
Mr TING Tsz-yuen	2:51 pm	3:45 pm
Mr TONG Hok-leung	2:30 pm	3:45 pm
Ms TSANG So-lai	2:36 pm	3:38 pm
Ms TUNG Kin-lei	3:00 pm	3:07 pm
Mr WAI Hing-cheung	2:30 pm	3:45 pm
Mr WONG Fu-sang, Tiger	2:30 pm	3:45 pm
Mr WONG Hok-lai	3:01 pm	3:45 pm
Mr WONG Ka-wing, MH	2:39 pm	3:45 pm
Ms WONG Ping-fan, Iris	2:39 pm	3:45 pm
Mr WONG Yue-hon	2:30 pm	3:45 pm
Mr YAU Man-chun	2:30 pm	3:45 pm
Mr YIP Wing	2:30 pm	3:45 pm
Mr YIU Ka-chun	2:30 pm	3:45 pm
Ms YUE Shin-man	2:30 pm	3:45 pm

**Present**

Secretary : Mr YUNG Ming-chau, Michael  
Mr YUEN Chun-kit, Derek

**Time of joining  
the meeting**

2:30 pm  
Senior Executive Officer (District Council) /  
Sha Tin District Office

**Time of leaving  
the meeting**

3:45 pm

**In Attendance**

Ms CHAN Yuen-man, Amy, JP

Mr WONG Tin-pui, Simon

Ms KWAN Chui-ching, Catherine

Mr Sean LIN

Ms Rosanna TSE

Mr NG Kok-hung

Mr YUEN Tat-yung, Zorro

Ms CHU Ha-fan, Jessica

Ms KWOK Wai-ying, Candy

Ms HEUNG Ching-yee, Alice

Ms LO Lai-fong, Jackie

Ms CHAN Siu-kin, Ester

Mrs LEE CHEUNG Yat-wai, Gloria

Mr TSAI Yu-sing, Eric

Dr HO Wing-chuen

Mrs TANG FUNG Shuk-yin

Ms MOK Kit-yee

Ms CHENG Ka-po, Theresa

Ms CHENG Yuk-kam, Brenda

Ms LEUNG Wai-shan, Cecilia

Mr HO Kin-nam, David

**Title**

District Officer / Sha Tin District Office

Assistant District Officer / Sha Tin District  
Office

District Commander (Shatin) / Hong Kong  
Police Force

Police Community Relations Officer (Shatin  
District) / Hong Kong Police Force

District Lands Officer / ST (District Lands  
Office, Sha Tin) / Lands Department

Administration Assistant / Lands (District  
Lands Office, Sha Tin) / Lands Department

Chief Engineer / New Territories East 3 /  
Civil Engineering and Development

Department

District Planning Officer (Sha Tin, Tai Po and  
North) / Planning Department

Principal Transport Officer / New Territories /  
Transport Department

Chief Leisure Manager (New Territories East)  
/ Leisure and Cultural Services Department

District Leisure Manager (Shatin) / Leisure  
and Cultural Services Department

Deputy District Leisure Manager (District  
Support) Sha Tin / Leisure and Cultural  
Services Department

District Social Welfare Officer (Shatin) /  
Social Welfare Department

District Environmental Hygiene  
Superintendent (Sha Tin) / Food and  
Environmental Hygiene Department

Chief School Development Officer (Shatin) /  
Education Bureau

Chief Manager (Management) (Tai Po, North  
and Shatin) (Atg) / Housing Department

Housing Manager (Tai Po, North and Shatin  
3) / Housing Department

Chief Liaison Officer / Sha Tin District Office

Senior Liaison Officer (East) / Sha Tin  
District Office

Senior Liaison Officer (West) / Sha Tin  
District Office

Executive Officer I (District Council)1 /  
Sha Tin District Office

### **Absent**

Mr LI Wing-shing, Wilson

(Application for leave of absence received)

Ms PONG Scarlett Oi-lan, BBS, JP

( " )

### **Action**

The Chairman welcomed Members and representatives from government departments and organisations to the meeting.

2. The Chairman, on behalf of the Sha Tin District Council (STDC), welcomed Ms MOK Kit-ye, Housing Manager (Tai Po, North and Shatin 3) of the Housing Department to the meeting.

### **Application for Leave of Absence**

3. The Chairman said that the STDC Secretariat (Secretariat) received the applications for leave of absence in writing from the following Members:

Mr Wilson LI

Out of town

Ms Scarlett PONG

Official commitment

4. The Council unanimously endorsed the applications for leave of absence submitted by the above Members.

### **Discussion of Visits to the STDC by Heads of Departments before the Meeting**

5. The Vice-Chairman said that there were still many heads of departments who had not visited the STDC yet. He suggested that the STDC should take the initiative to invite them, such as the newly appointed Commissioner for Transport, to the STDC meeting to exchange views with Members.

6. Mr Michale YUNG said that in respect of the preparation for the "Sha Tin Cycling and Distance Running Races cum Carnival 2017", he considered that Mr YIP Koon-keung, Ken, Senior Engineer (Shatin) of the Transport Department (TD) was not professional enough, being unable to get hold of the works and infrastructure projects related to traffic and transport in the Sha Tin District. Also, he had reservations about whether Mr YIP would be able to approve and monitor the works and infrastructure projects in a prudent and objective manner in the future. He agreed that the Commissioner for Transport should be invited to the STDC meeting as soon as possible so that the Council could reflect the situation to the Commissioner.

7. Ms Amy CHAN, District Officer of the Sha Tin District Office (STDO) said that visits to the STDC by heads of departments were arranged by the Home Affairs Department. The Secretariat would give appropriate support in respect of this matter. As far as she was aware, heads of departments could not attend this meeting because some had to attend the meetings of other DCs or other meetings already scheduled, or had official commitments. The STDO noted the Vice-Chairman's opinion, and would liaise with the HAD in respect of the arrangements of the Commissioner for Transport's visit to the STDC.

8. Mr Simon WONG, Assistant District Officer of the STDO said that the Director of Drainage Services was tentatively scheduled to attend the STDC meeting in November 2017 to exchange views with Members.

9. The Chairman concluded that as far as he was aware, the new term of Government of the Hong Kong Special Administrative Region had stated that the heads of departments were willing to visit 18 DCs to exchange views with Members. He hoped that they would attend more STDC meetings in the future. He urged the STDO to follow up this matter and Members' request for the Commissioner for Transport to attend STDC meetings.

**Confirmation of the Minutes of the Meeting Held on 27 July 2017**  
(STDC Minutes 4/2017)

10. The Council confirmed the above minutes unanimously.

**Discussion Item**

**The Sha Tin District Council (STDC) to Serve as Event Supporter**  
(Paper No. STDC 70/2017)

11. The Council unanimously endorsed that the STDC would serve as an event supporter of "Hong Kong Cancer Day 2017" organised by the Hong Kong Anti-Cancer Society, and that the Hong Kong Anti-Cancer Society would be allowed to use the STDC logo on their publicity materials.

**Funding Application**

**2017-2018 District Facilities and Improvement Works Proposal**  
(Paper No. STDC 71/2017)

12. Ms Jackie LO, District Leisure Manager (Shatin) of the Leisure and Cultural Services Department briefly introduced the paper. The main points were as follows:

- (a) the two chiller plants in Mei Lam Sports Centre had been used for 17 years since 2000. As the life span of the air-conditioning system concerned was normally 10 years, the cooling effect of the system had deteriorated. Therefore, it was suggested that the air-conditioning system should be upgraded to improve the air quality of the venue; and
- (b) the tender procedure for the improvement works would commence in October 2017, and the works were expected to be completed in July 2018. It was anticipated that the venue would be open to the public before the summer holiday.

13. The Council endorsed the above paper unanimously.

Question

Question to be Raised by Mr YUNG Ming-chau, Michael on the Suspected Theft of the Laptops of the Registration and Electoral Office  
(Paper No. STDC 35/2017 (Updated))

14. The views of Mr Michael YUNG were summarised below:

- (a) he opined that the Constitutional and Mainland Affairs Bureau (CMAB) and Registration and the Electoral Office (REO) still had not sent any representatives to the STDC meeting meant that they showed no respect to the Council;
- (b) the REO said in its written reply that the suspected theft was still under investigation by the Hong Kong Police Force (HKPF). As such, further information could not be provided, including the investigation progress and relevant details. The Government had set up an ad hoc group to review the case and prepare a report in which the case summary was mentioned. He would like to enquire of the HKPF about its role played in this case;
- (c) the CMAB replied in writing on 26 September 2017 that “regarding the security arrangements, including those for installation of closed-circuit televisions and stationing of security guards, we have consulted the Support Wing and Police Tactical Unit of New Territories South (NTS) of the HKPF before finalisation of this reply”. He would like to know what opinions the HKPF had given to the REO and whether the REO had followed up such opinions;
- (d) the CMAB also said in the above reply that “although the ad hoc group has noticed that the password set by the EES system does not fully comply with the *IT Security Guidelines* issued by the Office of the Government Chief Information Officer (OGCIO), the group has also noticed that the dual-password policy requires a stronger password than that of the *IT Security Guidelines*.” He would like to know the length and the number of passwords required, and whether they had to meet the requirements of the *IT Security Guidelines* respectively if they were to be considered as compliance with the standard. He opined that the two should not be considered as a whole when reviewing whether the password policy was stronger than the requirement of the *IT Security Guidelines*;
- (e) he would like to know what comments the OGCIO had given to the government departments concerned after the suspected theft had taken place, so that the departments could review the process of security procedures for handling the programmes or database containing information of members of the public in an offline environment and avoid the recurrence of similar suspected theft cases;
- (f) he would like to know that before the meeting, how many times the Secretariat had invited the CMAB and REO to send representatives to the STDC meeting;
- (g) he would like to enquire of the STDO or Home Affairs Bureau (HAB) about the requirements on permanent and non-permanent government representatives

- (h) attending STDC meetings and responding to Members' enquiries; and
- (h) since the REO had not sent any representatives to the STDC meeting to respond to Members' enquiries, Members were unable to get hold of the REO's follow-up action on handling voters' information. Therefore, it would be difficult for Members to promote voter registration among the public in the future.

15. The views of Mr WONG Yue-hon were summarised below:

- (a) although the CMAB and REO had given written replies to the STDC, they did not send any representatives to the STDC meeting to respond to Members' enquiries. Therefore, Members could not further get hold of the information provided in the written replies;
- (b) he noticed that some government departments had reservations about sending representatives to the STDC meetings after they had received Members' enquiries. As such, Members could not know further apart from the departments' replies; and
- (c) he regretted that the CMAB and REO still had not sent any representatives to this STDC meeting, and he considered that they did not respect to the Council. As such, he would put forward a provisional motion in due course.

16. The views of Mr YAU Man-chun were summarised below:

- (a) the CMAB and the REO had not sent any representatives to the STDC meetings three times in a row to respond to Member's enquiries. That meant they showed no respect to the STDC and voters;
- (b) Members were aware that the suspected theft case was still under investigation by the HKPF. However, they would like to know about the details of the follow-up action taken by the department concerned to protect personal data after the case had taken place;
- (c) He found it unacceptable that the senior officials of the CMAB and REO did not respond to Members' requests; and
- (d) he opined that the CMAB and REO should be condemned.

17. The Chairman added that he felt sorry that the relevant government departments still had not sent any representatives to the STDC meetings three times in a row to respond to Members' enquiries. He considered that the departments should still send representatives to the STDC meeting to exchange views with Members even though written replies had already been submitted to the STDC. Although the STDC appreciated that the suspected theft case was still under investigation by the HKPF and the relevant department was unable to provide further information of the case at this stage, Members might consider contacting CMAB and REO for further enquiries about the suspected theft case, or raising their enquiries to departments concerned at appropriate occasions of the STDC in the future.

18. Ms Catherine KWAN, District Commander (Shatin) of the HKPF gave a consolidated response as follows:

- (a) it was the HKPF's responsibility to investigate and crack down on a crime. The HKPF would handle every case in a fair and impartial way, and would also handle the suspected theft case in the same manner;
- (b) the Crime New Territories South Regional Headquarters of the HKPF was investigating the suspected theft case. Since the case was still under investigation, the details were not appropriate to be disclosed; and
- (c) as far as she was aware, the Support Wing and Police Tactical Unit NTS of the HKPF had been consulted on the security arrangements on the day the suspected theft case took place. However, as those two units were not under the Sha Tin Police District, she would collect relevant information after the meeting and gave a written reply to Members in respect of their enquiries about the security arrangements.

19. Mr Derek YUEN, Senior Executive Officer (District Council) of the STDO responded that before the STDC meeting on 25 May this year, the Secretariat had sent an email to the CMAB and the REO on 13 April, 12 May and 18 May respectively to invite them to send representatives to the meeting and answer Members' enquiries. Meanwhile, before the STDC meeting on 27 July this year, the Secretariat had also sent an email to the two departments on 5 June, 21 June and 6 July respectively, inviting them to send representatives to the meeting and answer Members' enquiries. In addition, the Chairman had also written to the two departments respectively on 22 August to express the Council's regret that they did not send any representatives to the STDC meetings on 25 May and 27 July this year to respond to Members' enquiries. Before the STDC meeting on 28 September this year, the Secretariat had received a supplementary question on the suspected theft case raised by Mr Michael YUNG on 12 September. Then, the Secretariat had sent an email to the two departments on 12 September, 20 September and 25 September respectively to invite them to send representatives to the STDC meeting. Besides email, the Secretariat had also contacted them several times over the phone to invite them to send representatives to the STDC meeting.

20. The Chairman agreed to deal with the provisional motion put forward by Mr WONG Yue-hon, and asked Members whether they would raise any objection.

21. Members unanimously agreed to discuss the above provisional motion.

22. Mr WONG Yue-hon put forward the following provisional motion:

"Background

The Constitutional and Mainland Affairs Bureau and the Registration and Electoral Office do not send any representatives to the Sha Tin District Council meetings three times in a row. That means they did not respect the Council.

Provisional motion

The Sha Tin District Council requests the Government to face Members' enquiries squarely. The Council also regrets that the Constitutional and Mainland Affairs Bureau and the Registration and Electoral Office do not send any representatives to the meeting."

Mr Michael YUNG seconded the motion.

23. Mr YAU Man-chun suggested that the word "regrets" in the above provisional motion be changed into "condemns", so as to indicate that the Council was discontented that the relevant government departments did not send any representatives to the STDC meetings three times in a row to answer Members' enquiries.

24. The Chairman asked Mr WONG Yue-hon whether he would consider Mr YAU Man-chun's suggestion.

25. Mr WONG Yue-hon responded that although the relevant government departments did not send any representatives to the STDC meetings three times in a row to answer Members' enquiries, they submitted written replies to the STDC every time. He put forward the above provisional motion in the hope that the Government would face squarely with the requests from the Council in the future so that the Council and the Government would respect and co-operate with each other. As such, he preferred keeping the word "regrets" in the provisional motion.

26. Members unanimously endorsed the provisional motion in paragraph 22.

**Information Items**

Reports of Committees under the STDC

District Facilities Management Committee  
(Paper No. STDC 72/2017)

Culture, Sports and Community Development Committee  
(Paper No. STDC 73/2017)

Education and Welfare Committee  
(Paper No. STDC 74/2017)

Development and Housing Committee  
(Paper No. STDC 75/2017)

27. Regarding the motion in item 3 of point 2 in the paper, which was a request for assistance to owners in Sha Tin, Mr SIU Hin-hong considered that the Government should tackle the social problem reflected herein. He pointed out that for the disputes arising from estates, most of them were originated from owners' committees or owners' corporations, and said that three factors would worsen such disputes in the future. First, it was the District



Council election in 2019; second, more and more people retired from the management level and the owners' committees and owners' corporations were platform to apply their management experience; third, a lot of housing estates required large-scale maintenance because of ageing, which led to many disputes in the owners' committees. Some of the disputes even involved criminal cases. He suggested that the relevant departments should render assistance to the minority owners and owners' committees as far as possible. He also pointed out that many people knew the nuts and bolts of the operation of "BMC" and the *Building Management Ordinance (Cap.344, Laws of Hong Kong)*, many other minority owners as a result suffered financial loss. He hoped the HAB could act as the lead department to set up a "sunshine group" so that all operations could be carried out in a transparent manner in order to prevent malpractice.

28. The Council noted Mr SIU Hin-hong's views.

Traffic and Transport Committee  
(Paper No. STDC 76/2017)

Health and Environment Committee  
(Paper No. STDC 77/2017)

Finance and General Affairs Committee  
(Paper No. STDC 78/2017)

29. The Council noted the seven reports above.

Financial Account of the STDC (as at 19 September 2017)  
(Paper No. STDC 79/2017)

30. The Council noted the above paper.

### **Information Papers**

Report of the District Management Committee  
(Paper No. STDC 80/2017)

31. Mr CHAN Nok-hang said that as far as he was aware, it took time for the Food and Environmental Hygiene Department (FEHD) to deal with the cases of water dripping from air-conditioners. For some cases, it might even take the department one to two years to find out the source of water dripping. He enquired about the FEHD's strategy to deal with the cases of water dripping from air-conditioners, and asked how the department invited the property management agents to join the pilot scheme called "Participation by Property Management Agents in Tackling Dripping Air-conditioners".

32. Mr PUN Kwok-shan noted that the HKPF would seek legal advice from the Department of Justice (D of J) on the possibility of prosecution against "Gobee.bike" due to the noise nuisance caused by false alarms of its bicycles' burglar alarms. He would like to know what follow-up actions were being taken by the HKPF and D of J at present in respect of the matter. In addition, as far as he was aware, most passengers waiting for Green Minibus (GMB) route No. 68K in the vicinity of Carado Garden and Tin Sam Street were

unable to get on the minibus. He would like to know whether the Government had any plan to introduce 19-seater minibuses as soon as possible so as to alleviate the problem of full passenger capacity of route No. 68K.

33. Mr WONG Ka-wing would like to know whether the information on cases of water dripping from air-conditioners provided by the property management agents who had joined the scheme of “Participation by Property Management Agents in Tackling Dripping Air-conditioners” would help the FEHD streamline the procedures of handling such cases. For example, whether the department would accept the information as evidence and issue the Nuisance Notice to the people concerned direct so as to shorten the time required to handle the cases.

34. Mr CHING Cheung-ying said that GMB route No. 68K were often full at peak hours when it reached Lung Hang Estate near the public toilet. Therefore, most passengers at the said location and Carado Garden could not get on the minibus. Moreover, the section fare button of the Octopus card processor of the said GMB route had been out of order for some time. Also, no improvement had been made to the service of the route so far. He opined that the TD had the responsibility to monitor and improve the service of the said route.

35. The Chairman said that he had all along received public complaints against the service of GMB route No. 68K. He had requested that a meeting be arranged with the operator concerned through the TD so as to reflect public opinions to the operator and request the operator to improve its service. He suggested that the TD studied the feasibility of reserving a few seats when the minibus departed from the terminus so that the passengers at midway stops might have a better chance to board the minibus. He asked the TD to contact Mr PUN Kwok-shan and Mr CHING Cheung-ying when the meeting time with the minibus operator had been confirmed so that they could reflect their views to the operator. He also welcomed other Members who were concerned about this matter to attend the meeting with the operator.

36. Mr Michael YUNG said that he had called the Environmental Protection Department and Ma On Shan Police Station to complain against the noise nuisance caused by false alarms of “Gobee.bike” shared bicycles’ burglar alarms. He observed that some uniformed police officers had attended the scene to deal with the reported cases by temporarily removing the bicycles from the scene to relieve the problem for the time being. However, the HKPF was unable to find an appropriate long-term solution. He suggested that the Commerce and Economic Development Bureau or Invest Hong Kong should consider the adaptation of the Hong Kong legislation and the actual geographical environment of Hong Kong while it introduced shared bicycles into Hong Kong. In addition, he was aware that the North District was trying to clear the illegally parked bicycles in a more speedy manner. He would like to know whether this clearance mode could be put on trial in Sha Tin.

37. Mr YAU Man-chun would like to know whether the operator could claim back the illegally parked shared bicycles if they were cleared by the department concerned. In addition, he observed that some shared bicycles parked on the footpaths next to the bicycle parking spaces were not removed during joint departmental clearance operations. He would like to know the reasons. Moreover, he would like to know how often the departments concerned conducted joint departmental clearance operations in places other than the listed illegal bicycle parking black spots.

38. Mr Eric TSAI, District Environmental Hygiene Superintendent (Sha Tin) of the FEHD gave a consolidated response as follows:

- (a) the FEHD invited housing estates in the Sha Tin District to join the scheme of “Participation by Property Management Agents in Tackling Dripping Air-conditioners” on a voluntary basis. It would also provide training to the property management agents of the participant estates so that the agents would be able to assist in tackling cases of water dripping from air-conditioners;
- (b) since water dripping from air-conditioners was time-limited, and the dripping sources might not be obvious, it might take time for the FEHD staff to find out several sources. Therefore, investigation was time-consuming. However, if the property management agents of the concerned estates could take part in the said scheme and offer assistance to the FEHD, the time needed to handle the cases would be shortened;
- (c) when the FEHD handled the water dripping cases of air-conditioners, they found that the public generally did not know that their air-conditioners were causing water dripping nuisance. When the FEHD investigation officers informed them of the situation, they in general were willing to take remedial action to solve the problem; and
- (d) once cases of water dripping from air-conditioners were identified, the FEHD investigation officers would issue warning or advice to the parties concerned. If warning or advice was in vain, the department would issue the Nuisance Notice. Anyone who failed to comply with the Nuisance Notice would be prosecuted. Since the FEHD investigation officers had to give evidence at trial in court to give an account of the investigation, the procedures of handling the cases of water dripping from air-conditioners could not be streamlined.

39. Ms Candy KWOK, Principal Transport Officer (New Territories) of the TD gave a consolidated response as follows:

- (a) the TD was arranging a site visit to investigate the service standard of GMB route No. 68K, including the passenger demand, overall operation and arrangement of vehicle deployment. Upon investigation, the department would work out a proposal on improvement of service with the operator, such as studying the feasibility of reserving seats, operating special trips and trips departing from midway stops. After investigation, the TD would arrange a meeting between the operator and Members;
- (b) the TD had all along encouraged the operator to increase the seats from the existing 16 to 19. The operator had to take several factors into consideration when it considered increasing the number of seats, such as the model of the existing minibuses; and
- (c) the TD would closely monitor the service of GMB route No. 68K and follow up

the situation with the operator.

40. Ms Catherine KWAN gave a consolidated response as follows:

- (a) at the meeting of the District Management Committee (DMC) held on 6 September 2017, the HKPF reported that as at the end of July 2017, they had not received any public complaints against the noise nuisance caused by false alarms of “Gobee.bike” shared bicycles’ burglar alarms. Meanwhile, between August and 28 September 2017, the HKPF had received 7 public complaints;
- (b) the HKPF would send police officers to deal with the cases upon receipt of public complaints. Having arrived at the scene, the police officers would remove the bicycles which caused noise nuisance and refer the cases to the operator of “Gobee.bike” for follow-up action; and
- (c) the HKPF had reported the matter at the DMC and the Traffic and Transport Committee meetings, and had contacted the operator of “Gobee.bike”. The operator undertook to upgrade the burglar alarm system so as to prevent the recurrence of noise nuisance. The HKPF would continue to closely monitor the situation.

41. Ms Amy CHAN said that at the DMC meeting, the feasibility of soliciting STDC Members’ assistance in inviting estates in their constituencies to join the scheme of “Participation by Property Management Agents in Tackling Dripping Air-conditioners” was initially discussed. Those estates that intended to join the scheme might contact the FEHD via STDC Members. She requested the FEHD to distribute the information of the scheme to Members after the meeting so that they could help promote the scheme. Moreover, she had stated earlier that she intended to learn from the North District to clear the illegally parked bicycles in the Sha Tin District in a more speedy manner. Before such a clearance mode was put into practice, the STDO would continue to co-ordinate various departments to carry out the joint operations against illegally parked bicycles. Complaints against illegally parked “Gobee.bike” shared bicycles would also be accorded a higher priority. All illegally parked bicycles cleared were not allowed to be claimed back. Currently, around two joint clearance operations were carried out every month in response to the complaints received, regardless of whether the spots concerned were blacklisted illegal parking spots or not. If the complaint involved “Gobee.bike”, the spot would be prioritised in the list of spots of joint clearance operations. Illegally parked shared bicycles were also removed in the joint operations. However, as the shared bicycles did not need to park at any specific locations, not all shared bicycles, which had been posted with a notice to request the owners concerned to remove the bicycles, stayed at the original spots where they were found illegally parked when the joint operations for clearance was conducted.

42. Mr WONG Ka-wing added that he agreed that the problem of water dripping from air-conditioners was caused by inconsideration of individual members of the public. However, as far as he was aware, if the residential unit causing water dripping was rented to tenants, the tenants usually did not tend to handle the problem proactively. Under normal circumstances, only if the person who caused the nuisance did not co-operate with the department to relieve the problem would the estate request help from the FEHD with a view to solving the water dripping problem as soon as possible. However, upon receipt of request

for help from an estate, the FEHD would still send staff to conduct a site inspection first, and would issue a warning or advice to the person who caused the nuisance only after the water dripping case was confirmed. If the estate concerned reflected again to the FEHD that the nuisance had not been relieved, the FEHD staff still had to conduct a site inspection to confirm the water dripping case before they issue the Nuisance Notice. As such, the scheme of “Participation by Property Management Agents in Tackling Dripping Air-conditioners” actually could not help shorten the time required to handle the cases. He did not agree that the FEHD did not accept the information provided by the property management agents of the estates that had joined the scheme. Such information could help the department streamline the procedures of issuing warning or advice to the persons who had caused nuisance.

43. Mr Eric TSAI added that regarding the complaints against nuisance caused by water dripping from air-conditioners received by the FEHD, apart from those from the management offices of estates, they were lodged by security guards of single block building, and also members of the public by making phone calls to the department direct. Besides the property owners, tenants of the premises concerned could also be issued with the Nuisance Notice. If the property management agents of the estates could offer assistance to the FEHD, the department’s investigation time required would be shortened. When the FEHD investigation officers found that the problem of water dripping from air-conditioners had not been relieved, they would issue the Nuisance Notice to the concerned parties. In case the parties concerned did not comply with the Nuisance Notice, the department would initiate prosecution against them.

44. The Council noted the above paper.

#### **Date of Next Meeting**

45. The next meeting was scheduled to be held at 2:30 pm on 23 November 2017 (Thursday).

46. The meeting was adjourned at 3:45 pm.

Sha Tin District Council Secretariat  
STDC 13/15/50

November 2017